



Government of Western Australia
Department for Child Protection
and Family Support

Stakeholder Engagement Workshop

Aftercare Support

27 October 2017

Ben Whitehouse
Director Strategy and Reform

Rochelle Binks
Assistant Director Strategy and Reform

Aftercare

- Acknowledgement of Country
- Introduction & Welcome
- Purpose of Today:
 - Stakeholder engagement workshop for the Aftercare service
 - Develop service specifications, outcomes and measures for the new service
 - Share ideas on how the service can best deliver on the outcomes needed (greater support to families once permanent orders from care have been granted).

Proposed Agenda

1. Activities, Outcomes and Measures
2. Referrals
3. Cultural Provisions
4. Qualitative Criteria
5. Next Steps

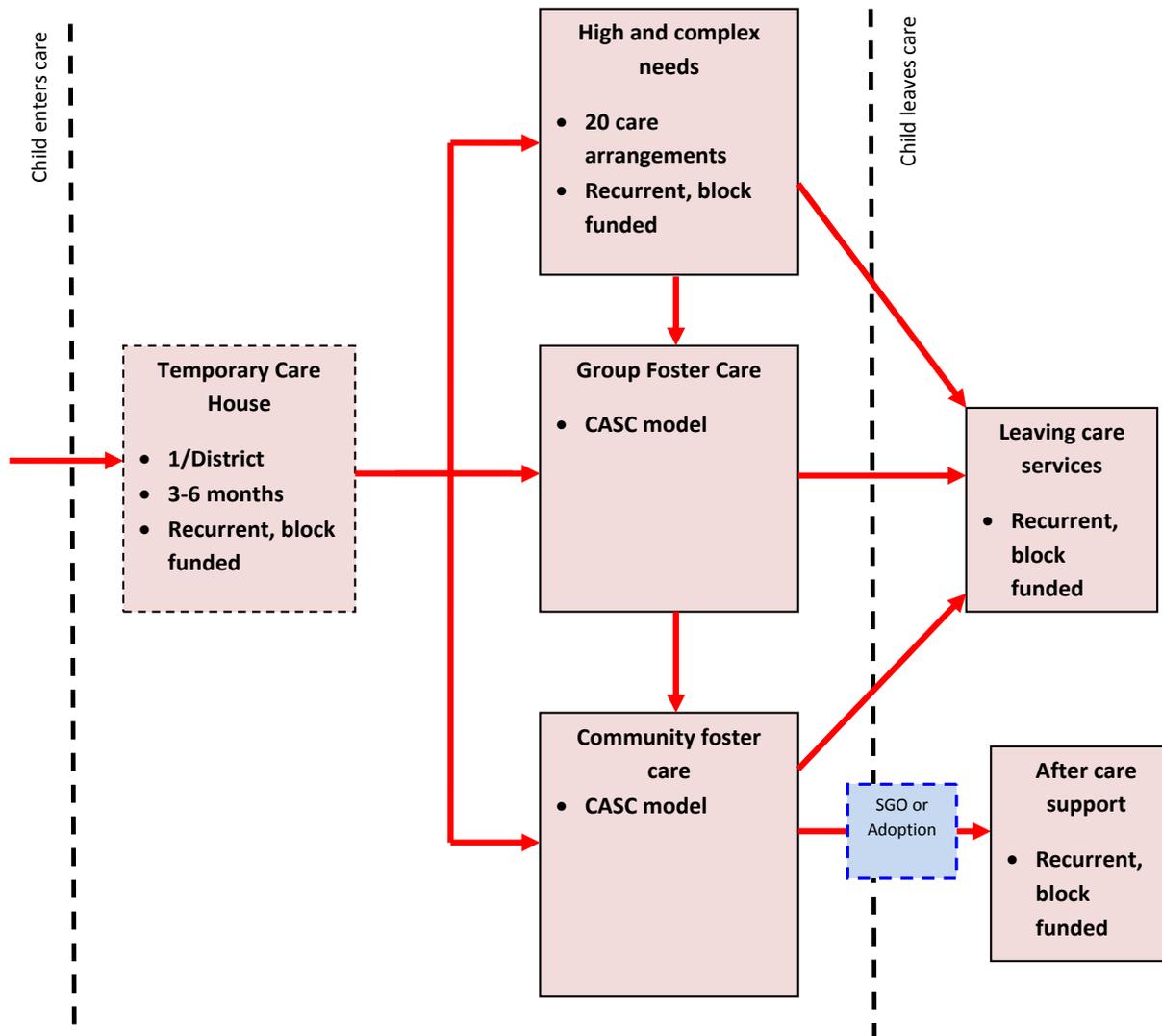
Why out-of-home care reform?

Objectives of the Reform:

- Reduce the number of children entering care, particularly Aboriginal children
- More effective care arrangement options for Aboriginal children
- Better life outcomes for all children in out-of-home care
- A more financially sustainable system

- Early certainty and permanency for children in out-of-home care
- Safe, healing and supported care provided by trauma informed and skilled carers
- Children in care develop and maintain enduring relationships to support their identity and sense of belonging.

Service system



Out of Home Care Reform - Stakeholder Engagement and Procurement Calendar

19 July 2016

Tender No.	Est. Service Agreement start date	Services	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			
			2016												2017												2018								
Community Sector Briefing			19 July 2016	★																															
Advocacy Services																																			
1	Jul 17	Child Advocacy and Support																																	
		Parent Advocacy and Support		★	●	→	●	■				▲																							
		Carer Advocacy and Support																																	
After Care Support																																			
2	Jan 18	After Care Support				★	●						→	●	■			▲																	
Reunification Services																																			
3	Jan 18	Parent and Baby Reunification				●	▲						→	●	■			▲																	
Placement Services																																			
4	Jan 18	Temporary Care House																																	
5	Jan 18	Group Foster Care				★	●	▲																											
		Community Foster Care											→	●	■				▲																
		Complex Community Care																																	
Transition and Exit Planning (Placement Services only)						★	→	★																											
Family Care Support																																			
6	Mid 2018	Family Care Connections																																	
		Family Care Support											▲	↔											→	●	■			▲					
Transitioning to Adulthood																																			
7	Mid 2018	Group Living Transitional Support																																	
		Transition to Adulthood Support													●	▲																			
Intensive Family Support Services																																			
8	Mid 2018	Practical Parenting Support																																	
		Reunification Transition												●	▲	↔																			

Stakeholder Engagement Process	
INFORM: sharing information about a piece of work. No feedback is sought	★
CONSULT: seeking responses from people about aspects of a piece of work	●
ENGAGE: engaging people in more detailed feedback around a piece of work	▲
CO-DESIGN: collaboratively designing and undertaking a piece of work	↔

Procurement Process	
Advertise/Issue Request	→
Tender Closes	●
Evaluation Panel Meeting	■
Contract Award	▲

Transition and Exit Planning	
Undertaking of Service Reviews	★
Property planning and transition (site visits etc)	☐
Co-design of Placement Stability	↔
Co-design of Establishment Phase	◇

After-care Support

Aim: Provide individual and family support, system navigation and information for children and carers after transition to permanent order

Broad Model/Concepts:

- Provide information, linking and advocacy for children, families and carers on a Protection Order (special guardianship) and Adoption Orders (from care) up until the age of 25
- Receive automatic referrals from the Department where a Protection Order (special guardianship) or a carer adoption has been granted
- ‘One Stop Shop’ support service that provides an information point for families
- Key focus areas include; assisting in the development of peer networks for carers; supporting individuals and families to link to community services; providing support and advocacy to carers, children and families to access their Departmental information when required, assisting families to access services under “Rapid Response” framework
- Provide post-adoption services

Why After-care Support?

Permanent Care Orders:

- Special Guardian Order (SGO) transfers full parental responsibility to the Special Guardian
- Adoption from Care

Why After-care Support?

- Rise in number of SGO's granted
- Greatest number of children in care are with family carers – projection is for SGO's to increase in this group
- Recognition that families may require ongoing supports long after the final orders granted and as the needs of the child change over time

Current Process

- No targeted support services for children and families once permanent orders are granted.

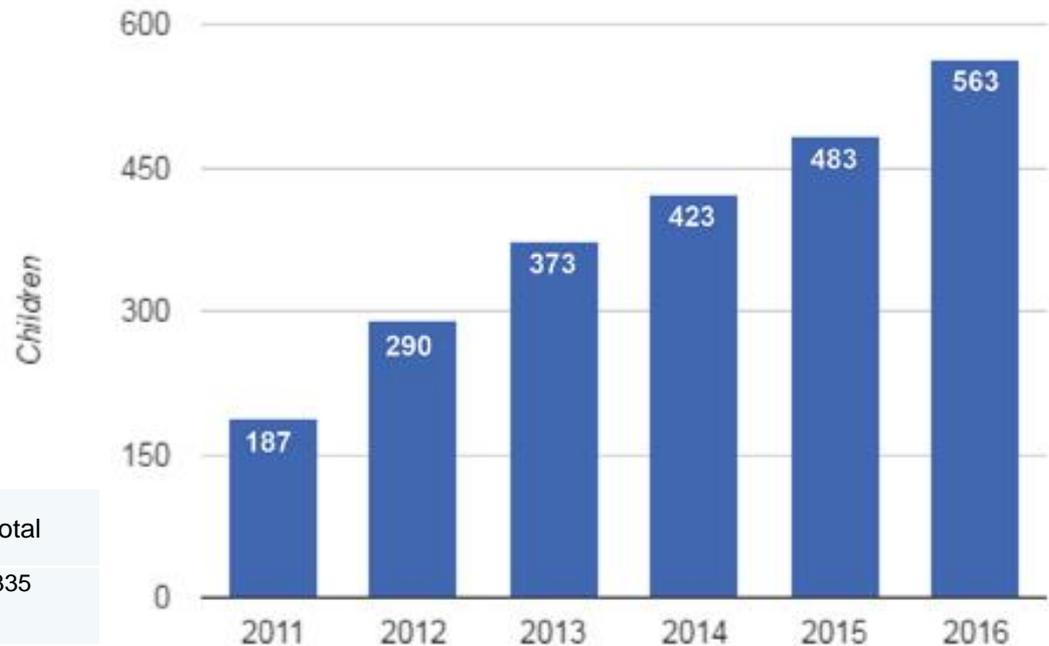
Special Guardianship Orders

- There has been a 200% increase in the number of children on a Protection Order (Special Guardianship) in five years

	Aboriginal	Non Aboriginal	Total
Metro	127	208	335
Regional	168	75	243
Total	295	283	578

as at 4 October 2016

Number of Children on Special Guardianship Order as at 30 June 2011-2016



Non Negotiables

Non negotiables:

- **Community based service in the metropolitan area with some capacity for state wide support**
- **Department is responsible for assessing suitability of families for permanent care orders and finalising these**
- **Automatic referrals to the service from the Department**
- **Funding approx \$400 - \$500k**

Points for Consideration

Throughout the workshop today, consider the following:

- 1) Can the Service be for all permanent orders (Special Guardianship Orders and Adoption from care Orders)?*
- 2) Roles and responsibilities of the Department and Service Provider – to be considered throughout the activities of the day*
- 3) How do we develop a service that Aboriginal families seek out and find value in accessing?*

Service Outcomes

Service Outcomes:

- 1. Permanent care givers report an increase in their skills and confidence to maintain the permanent care arrangement after contact with the service**
- 2. Permanent care givers, children and their birth families report an increased confidence to access community supports to manage issues as a result of receiving the service.**
- 3. Permanent care givers, children and their birth families form positive, supported and sustained connections with other individuals and families who share a similar experience.**

Activity 1 – Service Activities, Outcomes & Measures

Questions:

If we consider the three service outcomes, what kinds of activities could be included in this service?

What are some possible Outcome Indicators that would be suitable to measure each outcome?

Are these outcomes appropriate?

What other outcomes could be included for this service?

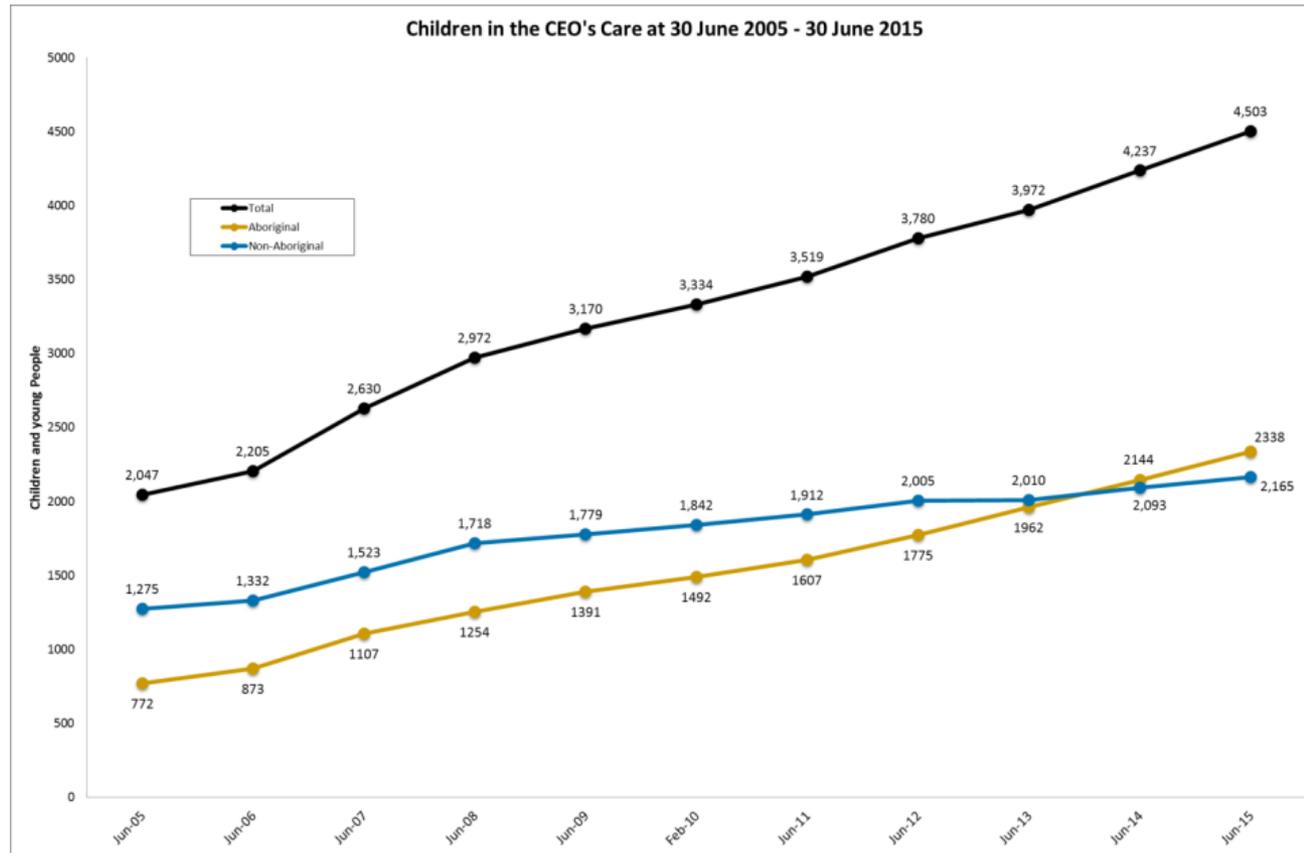
Activity 2 - Referrals

Questions:

- 1) *At what point does the referral happen (prior/post SGO)?*
- 2) *How should the referral happen?*
- 3) *How can families currently on a permanent care order be referred to the Service?*
- 4) *What information is needed or helpful to the Service at the point of referral?*
- 5) *How can referral information be stored and retained over time?*

Aboriginal Children in Care

- Aboriginal children represent 52% of children in out-of-home-care.
- Since January 2011 the number of Aboriginal children in out-of-home-care has grown by 55%, compared to 14% for non-Aboriginal children.
- 11% of all Aboriginal children in Perth metro are in the care of the Department for Child Protection and Family Support



	Aboriginal	Non Aboriginal	Total
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as at 4 October 2016

Cultural Provisions

Non negotiables:

- **Need to strengthen contract provisions to reach the target group and achieve better outcomes**
- **Priority should be given to strategies that engage Aboriginal people and deliver culturally safe and responsive services**
- **Cultural security and cultural safety are embedded in culturally competent practice, policy and service delivery**

Activity 3 – Cultural Provisions

Question:

1. *What considerations are needed to achieve these provisions?*

Client Groups:

'Based on current information, it is anticipated that X% of potential service users will be Aboriginal '.

Activities:

"All activities and strategies:

- *Must be prioritised to effectively engage with and meet the needs of Aboriginal service users and potential users, and*
- *Provide culturally safe and responsive services to Aboriginal service users"*

Activity 3 – Qualitative Criteria

Cultural security and cultural safety are embedded in culturally competent practice, policy and service delivery

In the context that X% of potential service users will be Aboriginal, outline:

- 1) The strategies in place within the organisation to achieve cultural competence with regard to services for Aboriginal people and how that cultural competence will be incorporated into service design,
- 2) How the service will engage with current and potential Aboriginal service users, including current linkages with Aboriginal communities and organisations, and
- 3) Any formal plans for partnerships and collaboration, including consortia or sub-contacting arrangements, with Aboriginal controlled organisations.

Question:

What considerations are needed to achieve these provisions?

Next Steps

Where to from here...

Inform and Consult:

- External workshops November
- Service user focus groups Nov/Dec
- Regional consults November

Finalise Service Specifications

Indicative Advertising Date: May 2017



Any final comments?