



Emergency Services information sheet

Registration & Reunification

One of the possible effects of emergencies on the communities of Western Australia is the likelihood of people being rendered homeless, becoming evacuees and/or family members becoming separated. This could generate large numbers of inquiries from friends and relatives intra and interstate, and internationally.

To facilitate the accounting of people affected by such incidents and to provide for individuals to be traced, families reunited and the answering of large volumes of inquiries from friends and relatives, a system for registration and reunification (Register.Find.Reunite) exists at both the state and national level.

In Western Australia, The Department of Communities (Communities) has delegated responsibility for Registration and Reunification under the State Emergency Welfare Plan.

Communities is assisted by Red Cross (if Red Cross volunteers are available) in offering this service to people evacuated or affected by a disaster, providing a means for people to locate family members.

The system provides for the registration of affected people using standardised forms in welfare centres, online through the Register.Find.Reunite portal or by phone to the State Inquiry Centre if activated by the Department of Communities.

Copies of which are held at offices of Communities throughout the State, the State Welfare Coordination Centre and the State Central Registry (Australian Red Cross) in Perth and with local Red Cross teams.

These registration forms are then 'matched' with inquiries placed online or telephone inquiries received through the State Inquiry Centre (SIC), which is a call centre operated by Red Cross to take telephone inquiries from family and friends.

Further information

To find out more about Registration and Reunification, please visit our website or contact on.

www.communities.wa.gov.au

emergencyservices@cpfs.wa.gov.au

6217 8190, or the

Disaster Relief Hotline 1800 032 965

<https://register.redcross.org.au/>