

COMMUNITY SECTOR ROUNDTABLE

MINUTES OF MEETING

Tuesday 9 April 2013

Large Executive Conference Room, Level 2
Department for Child Protection
189 Royal Street, East Perth

Meeting commenced at 9:30am

1. Welcome and Apologies

The Chair welcomed members to the Community Sector Roundtable meeting.

Present

Mr Basil Hanna	Parkerville Children and Youth Care Inc
Ms Cheryl Barnett	Department for Child Protection
Mr Ian Carter	AnglicareWA
Ms Irina Cattalini	WACOSS
Mr Mick Geaney	MercyCare
Mr Steve Glew	Department for Child Protection
Ms Melissa Perry	Mission Australia
Mr Tony Pietropiccolo	Centrecare Inc
Mr Ashley Reid	Ngala

In attendance

Ms Sandra Flanagan	Department for Child Protection
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Apologies

Ms Kay Benham	Department for Child Protection
Ms Les Evans	Ngnowar Aerwah Aboriginal Corporation
Mr Neil Hamilton	AccordWest
Ms Tricia Murray	Wanslea Family Services Inc
Ms Anne Moore	Women's Council for Domestic & Family Violence Services (WA)

2. Minutes of meeting held 11 December 2012

The minutes from the Community Sector Roundtable meeting held on 11 December 2012 were confirmed as an accurate record of the proceedings.

3. Actions Arising

3.1 Leadership and Partnership Forum 2013

Members discussed the value of maintaining the Leadership and Partnership Forum and the format for future forums.

Members agreed that the Forum is a valuable event for the sector and should be retained. The following points were made:

- Clarify the aim of the forum, ensuring it is appropriate to the intended audience.
- Focus on relationship building between leaders in the sector.
- One key theme – very clear and pitched at the 'right' level.
- Focus on the key issues concerning the sector - current.

- Broader audience than CSR to enable 'buy in' regarding the issues affecting the sector.
- Ensure that there is no replication of the items covered by other forums with potentially the same audience.
- Important that all CSR members attend the Forum.
- Briefing on current trends, best practice examples, goal setting, is there a sense of collective leadership in this space?
- Networking is a useful and important component of the forum.
- Focus on the components of DCP work requiring partnership and collaboration. In line with the DPC *Delivering in Partnership* policy - service design, innovation, integrated services, community sector engagement etc.
- *Outcomes based funding* to be considered as a key agenda item.
- The forum would be most appropriate to be held towards the end of the year, ensuring it does not clash with any State or National conferences.
- Potential to bring guest speaks from the Eastern States.
- Next meeting come back with firm ideas about what we want regarding the theme, who to invite as guest speakers as well as the participants.

Resolution: members agreed to host the forum in 2013, ideally in November this year.

Action: Ms Flanagan to email members regarding possible dates available for the forum. Ms Flanagan to determine availability of the Minister to attend the forum. To remain on the agenda next month.

Action items from the December CSR meeting:

Changes to General Provisions: CSR sent a letter to the Department of Finance and the Minister outlining the concerns. Mr Geaney forwarded a letter from the Alliance. DCP has also written to the Department of Finance. No responses have been received to date.

Individualised funding: an updated version of the paper to be distributed in January 2013.

NPAH – future funding: The Prime Minister has signed the agreement and forwarded to the Department of Premier and Cabinet. This was intended to be the transitional agreement but is in effect a new one year agreement. A community development fund has been established involving a competitive process whereby agencies may bid for funding.

CCSA Review: Members to place issues arising from the review process on the CSR agenda as appropriate. On-going.

Range of residential placements: Future data analysis on residential placements to be inclusive of departmental and funded placements and include a geographical breakdown. This will be provided with future data.

Outcomes Funding: On-going concerns with the ability to measure many of the outcomes. Discussion ensued including the following points:

- Long term outcomes versus short term outcomes.
- Implications for the way agencies do their work – to meet the needs of the client is different from meeting the needs of the evaluator.

- More sophistication required in developing outcomes. What is the benefit to the community?
- What does an outcome mean for children? How can you show, in ten years' time, that what you did for a child as made a positive difference in their life?
- Quality compliance/standards are not outcomes.
- Currently working to an accountability measure rather than the impact on a client.
- Service accountability outcomes need to be communicated to the sector – what are they? The sector requested this but it requires clarification. Ms Cattalini and Mr Carter to feed these issues back to the Partnership Forum.
- Outcomes to be considered as a key feature of the Leadership and Partnership Forum.
- Difference between the programmatic outcomes and the service accountability outcomes - requires further discussion. Need to understand the link between them as well as the differences.
- Clarification was sought regarding the differentiation between outcomes that are the goals of the Department and the work we are trying to achieve together amongst the service providers and notions of what are appropriate accountability measures when it comes to outcomes. These are not necessarily the same thing so the work that was being done through the contracting reform in terms of outcomes measurement needs to be thought of in terms of what is reasonable accountability for that service as opposed to outcomes work of the Department more broadly. This needs to be considered in the paper being prepared by the Department.

Action: Mr Glew to prepare a paper outlining the Department's position on outcomes and the consultation that will occur with the sector on this subject.

3.2 Strategic Planning - finalisation

Sub-groups are progressing their areas of responsibility and completing timelines and tasks required.

3.3 Mechanisms for supporting the sector

Members discussed different mechanisms for providing information to the sector, including potentially utilising the WACOSS website.

Other mechanisms to be considered to assist the sector with issues such as workforce issues, profiling of the sector, supporting people through tendering processes and capacity issues. The role of CSR in the space of sector capacity needs to be clearly defined.

Action: for further discussion at a future CSR meeting.

AGENDA ITEMS

4.1 Expansion and development of the Secondary Family Support Hubs

The Chair advised that Ms Benham prepared the paper emailed to CSR members prior to the meeting. The paper outlines the minimum requirements a family support network should contain.

In response to questions, Mr Glew advised that some work has occurred in Mirrabooka in establishing a network. This has been self-driven and unfunded. The Department is still working to gain as much information from the innovation site as possible and use this as a process to go back to Treasury to argue for a roll out of networks.

While the Mirrabooka site is not funded, questions need to be explored around how it will be supported and whether or not it is sustainable. This site was initiated by the local agencies with the belief that there are efficiencies to be gained if they work in an integrated way.

The Fremantle region has obtained an Innovations Grant for a Community Partnership Co-ordinator.

Parkerville has set up a model in Geraldton, funded by corporates, based on the Armadale model.

It was queried that if other agencies begin establishing this type of network without funding, does this give government an excuse to not fund the family support networks? It is a positive move for local flexible models to emerge under a central framework that facilitates the establishment of networks in a way that can be joined up and create good outcomes. It is important to have a management strategy to reinforce, fund and manage the framework that has been developed.

Action: Members to consider the principles for family support networks (as identified in the paper) and provide feedback at the May meeting.

4.2 Macro issues impacting the out of home care system

Mr Geaney tabled a copy of the preliminary work the sub-group has undertaken on this topic. A more comprehensive presentation and opportunity for discussion and feedback will be provided at the May meeting.

Action: to be included on the May agenda.

4.3 Self-directed service design

For discussion in May.

4.4 Integration of Services

For discussion in May.

5. Other Business

5.1 CSR EOI

Mr Glew advised that it is time to progress the annual EOI for CSR membership. Three of the four remaining original members are required to retire to create vacancies for new members. Retiring members may reapply. Only three are required to retire this year as Ms Jones-Lummis retired earlier this year, leaving one vacancy. Mr Reid and Ms Cattalini agreed to retire from the CSR. The EOI will be distributed to the sector by the end of this week, with a due date for applications mid-May, enabling new members to begin their three year term from 1 July 2013. As Ms Cattalini is retiring, she will not be able to sit on the selection panel, as in previous years. It was agreed the Chair will join the selection panel in her place. Mr Glew will send an email to the members not present today regarding this process and seeking the final 'retiree'.

Action: Mr Glew to contact members to finalise the three required to retire and progress the EOI process.

5.2 Secondary Family Support Networks

Mr Glew advised that DCP is building into the renegotiation of the service level agreements information about the family support networks. Secondary services that

DCP contract will be expected to be involved in any alliance for the secondary family support networks that is established in their district.

5.3 Structure of the CSR agenda

Ms Cattalini queried the structure of the agenda and how it will work with the work plan and the four key agenda items. Ms Cattalini advised that she has been asked to include on the agenda the Youth Justice Think Tank report that WACOSS published. It fits under agenda item 4. The Chair advised that if an item fits directly under one of the four key agenda items it would go to that sub-group to be raised. If it is outside of the four key agenda items, it should be added as an agenda item to be raised. The sub-groups report back to the CSR. It was agreed that the subgroup will invite Helen Creed, WACOSS, to their meeting to discuss the paper. Ms Perry will coordinate the meeting.

Action: Ms Perry to coordinate the subgroup meeting for agenda item 4, inviting Ms Creed, WACOSS to discuss the Youth Justice Think Tank report.

5.4 Location of Youth Justice Services

Ms Cattalini raised the question of the location of Youth Justice Services in the Department of Corrective Services and whether or not it should shift, as is currently being considered. Ms Cattalini advised members that it is important to communicate views on this before a decision is made.

6. Next Meeting

The Chair thanked members for their attendance and the meeting was declared closed at 11:30am. The next CSR meeting will be held on Tuesday 14 May 2013.