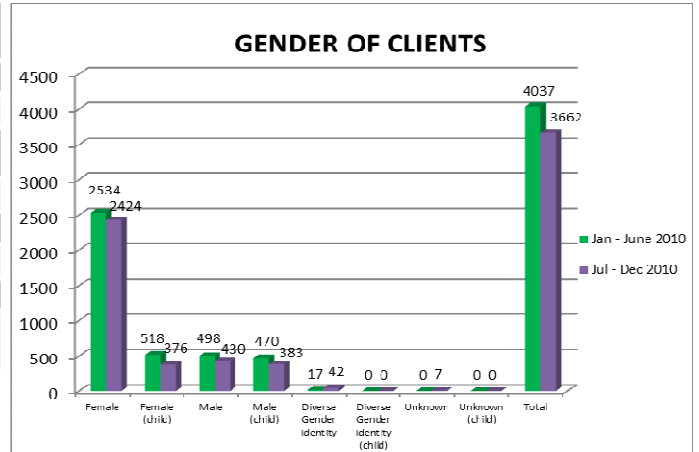


NON GOVERNMENT POLICY AND FUNDING SUMMARY OF SERVICES REPORT

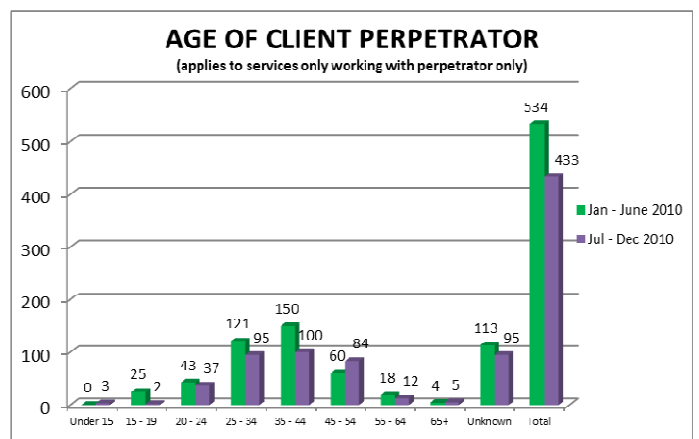
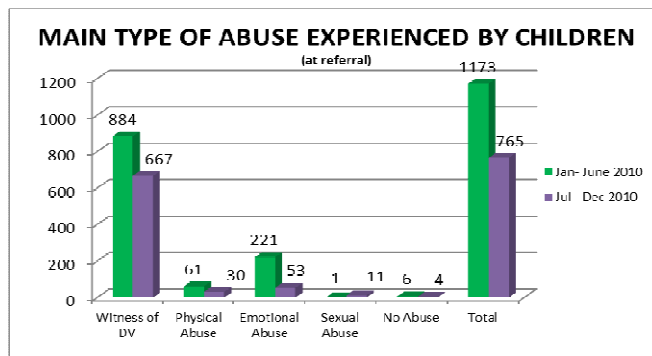
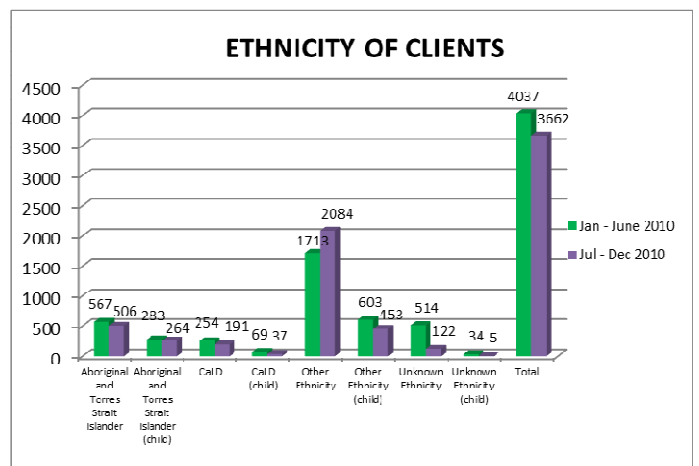
FAMILY & DOMESTIC VIOLENCE COUNSELLING SERVICES JULY TO DECEMBER 2010

Family and Domestic Violence Counselling Services assist adults, young people and children to find solutions to both practical and personal problems that have arisen where family and domestic violence has occurred or is likely to occur. Services recognise the importance of the safety and wellbeing of women and children. Country services are located in the Goldfields (3), Great Southern (3), Murchison (2), Peel (1), Pilbara (3), South West (1), and Wheatbelt (1) Districts. Metro services are located in the Armadale (1), Joondalup (1), Metrowide (4), Midland (1) and Rockingham (1) Districts.

REPORTING PERIOD	Jan – Jun 2010	Jul – Dec 2010
Number of funded services	22	22
Number of service with unavailable data	0	0
Total Financial Year Funding	^{2009/10} \$3,361,982	^{2010/11} \$3,409,455
Number of one-off contacts ^a	4881	3662
Number of DCP referrals	482	385
Total number of cases ^b worked on	3768	2511
Total number of group ^c consumers	678	626
Number of clients (adults & young people) ^d	4037	3662



Services Provided	Instances	
	Jan-Jun 2010	Jul-Dec 2010
Assessment	2836 (14.6%)	2605 (14.3%)
Formal counselling	2393 (12.3%)	2292 (12.6%)
Safety planning	2535 (13.0%)	2378 (13.0%)
Advocacy	1744 (9.0%)	1163 (6.4%)
Support planning/case management	1569 (8.1%)	1818 (10.0%)
Information only	1195 (6.2%)	1536 (8.4%)
Linkages and coordination with local domestic violence services	1022 (5.3%)	660 (3.6%)
Informal counselling	1216 (6.3%)	1247 (6.8%)
Assistance to access services	952 (4.9%)	1033 (5.7%)
Outreach	787 (4.1%)	440 (2.4%)
Assisting parents or caregivers to link children to appropriate services	649 (3.3%)	463 (2.5%)
Other	605 (3.1%)	467 (2.6%)
Support and/or activities for children	657 (2.9%)	176 (1.0%)
Court support	500 (2.6%)	444 (2.4%)
Assistance to find accommodation	285 (1.5%)	200 (1.1%)
Referral	502 (2.6%)	1268 (6.9%)
Family healing	72 (0.4%)	72 (0.4%)
Total	19,429 (100%)	18,262 (100%)



^a A **contact** refers to casual or one-off assistance provided to a consumer.

^b A **case** refers to ongoing assistance provided to a consumer. The support/assistance from a service provider generally entails one hour or more of a worker's time either with the consumer directly or on behalf of that consumer.

^c **Groups** refer to all activities focussing on developing skills. These groups may be educational, therapeutic or recreational.

^d Total number of clients counts both adults and young people that have ongoing significant interaction with the service. Individuals may be from a case and/or groups but excludes one off contacts.

Sources: Progress Reports & Contract Information Management System (CIMS), Jan – June 2010 (April 2011) Jul – Dec 2010 (13 October 2011).