

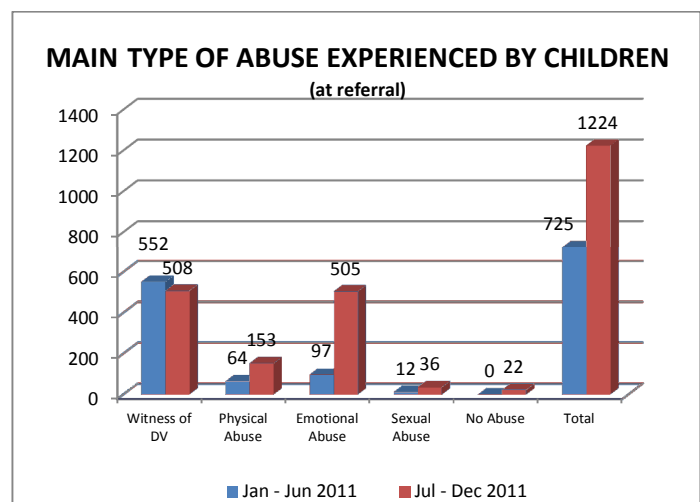
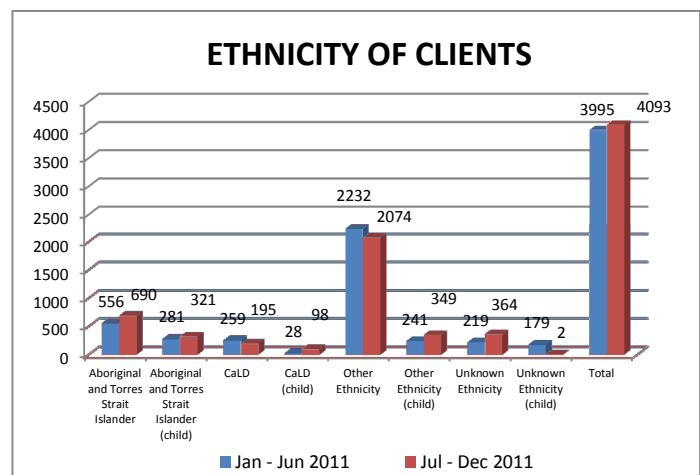
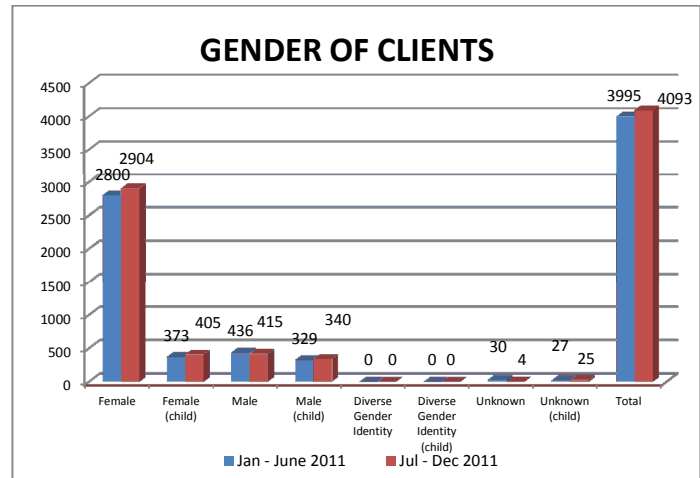
# NON GOVERNMENT POLICY AND FUNDING SUMMARY OF SERVICES REPORT

## FAMILY & DOMESTIC VIOLENCE COUNSELLING SERVICES JULY TO DECEMBER 2011

**Family and Domestic Violence Counselling Services** assist adults, young people and children to find solutions to both practical and personal problems that have arisen where family and domestic violence has occurred or is likely to occur. Services recognise the importance of the safety and wellbeing of women and children. Country services are located in the Goldfields (3), Great Southern (3), Murchison (2), Peel (1), Pilbara (3), South West (1), and Wheatbelt (1) Districts. Metro services are located in the Armadale (1), Joondalup (1), Metrowide (4), Midland (1) and Rockingham (1) Districts.

REPORTING PERIOD	Jan – June 2011	Jul – Dec 2011
Number of funded services	22	22
Number of service with unavailable data	0	0
Total Financial Year Funding	<sup>2010/11</sup> \$3,409,455	<sup>2011/12</sup> \$4,077,707
Number of one-off contacts <sup>a</sup>	2,855	3,513
Number of DCP referrals	409	402
Total number of cases <sup>b</sup> worked on	3,317	3,468
Total number of group <sup>c</sup> consumers	500	659
Number of clients (adults & young people) <sup>d</sup>	3,995	4,093

Services Provided	Number	
	Jan – June 2011	Jul – Dec 2011
Assessment	2,383 (10.7%)	2,776 (11%)
Formal counselling	2,105 (9.4%)	2,134 (9%)
Safety planning	2,615 (11.7%)	2,921 (12%)
Advocacy	2,202 (9.9%)	1,902 (8%)
Support planning/case management	2,269 (10.2%)	2,593 (10%)
Information only	1,881 (8.4%)	2,005 (8%)
Linkages and coordination with local domestic violence services	589 (2.6%)	615 (2%)
Informal counselling	2,083 (9.3%)	2,174 (9%)
Assistance to access services	1,165 (5.2%)	1,249 (5%)
Outreach	565 (2.5%)	766 (3%)
Assisting parents or caregivers to link children to appropriate services	617(2.8%)	615 (2%)
Other	541 (2.4%)	1,543 (6%)
Support and/or activities for children	586 (2.6%)	540 (2%)
Court support	885 (4.0%)	768 (3%)
Assistance to find accommodation	321 (1.4%)	298 (1%)
Referral	1,399 (6.3%)	1,318 (5%)
Family healing	147 (0.7%)	594 (2%)
<b>Total</b>	<b>22,353 (100%)</b>	<b>24,811 (100%)</b>



<sup>a</sup> A **contact** refers to casual or one-off assistance provided to a client. Data is collected for this item over a 2 week sample period.

<sup>b</sup> A **case** refers to ongoing assistance provided to a client. The support/assistance from a service provider generally entails one hour or more of a worker's time either with the client directly or on behalf of that client.

<sup>c</sup> **Groups** refer to all activities focussing on developing skills. These groups may be educational, therapeutic or recreational.

<sup>d</sup> Total number of clients counts both adults and young people that have **ongoing significant interaction** with the service. Individuals may be from a case and/or groups but excludes one off contacts.

Sources: Progress Reports & Contract Information Management System (CIMS), Jan – June 2011 (15 January 2012) Jul – Dec 2011 (27 September 2012)