

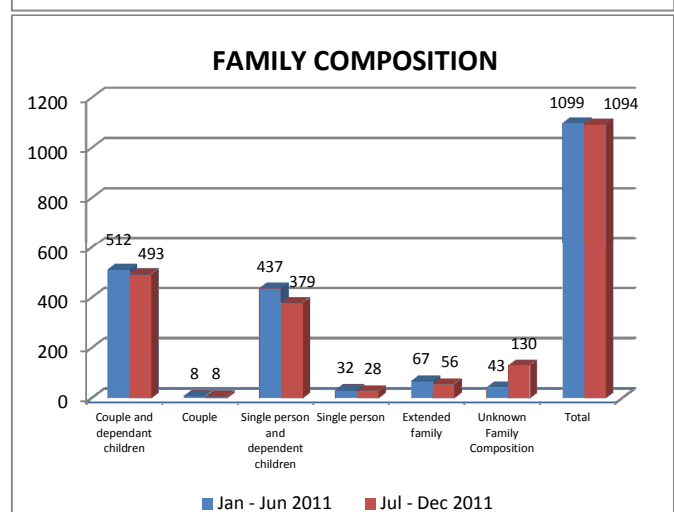
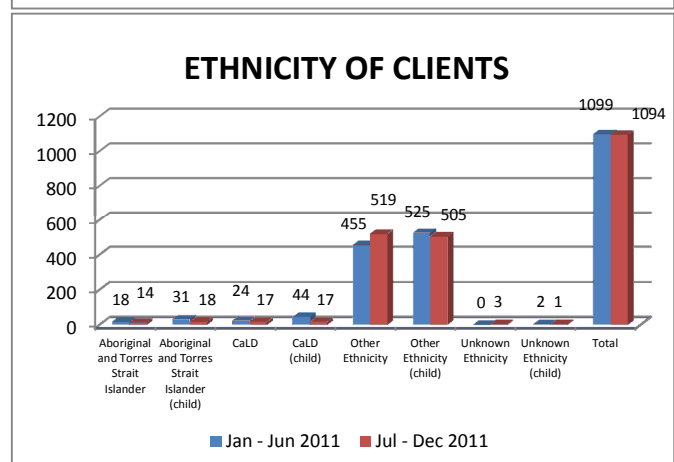
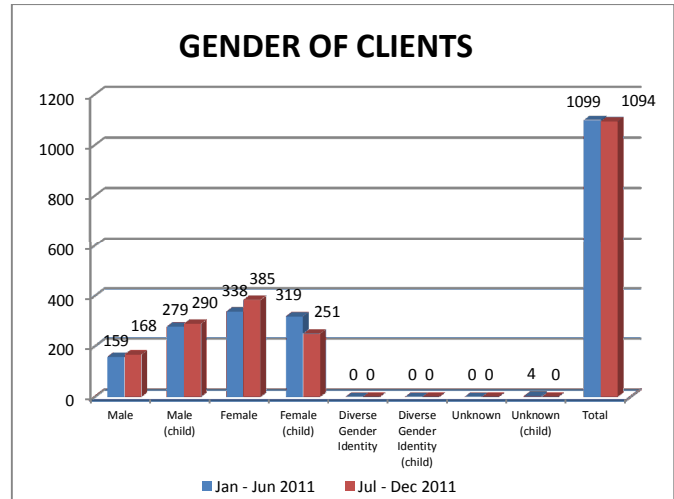
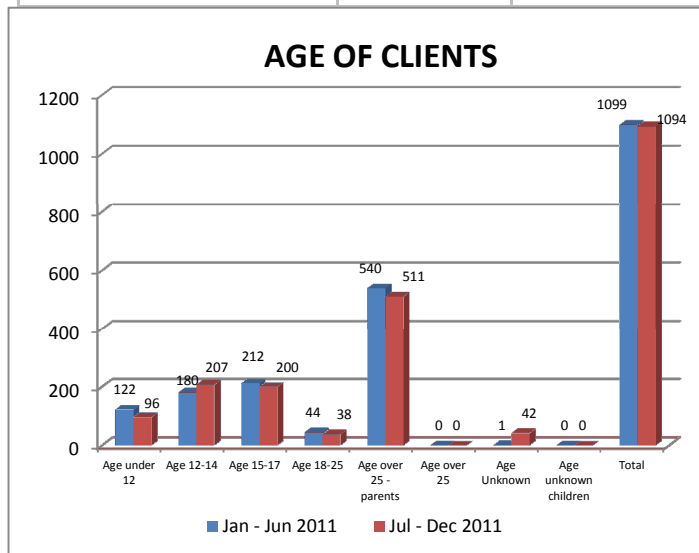
NON GOVERNMENT POLICY AND FUNDING SUMMARY OF SERVICES REPORT

YOUTH COUNSELLING (STATE) – JULY TO DECEMBER 2011

Youth Counselling services provide a short term counselling/mediation service for young people at risk between the ages of 12 to 18 years and their families. The services work with young people and their families to resolve parent/adolescent conflict, providing early intervention strategies to prevent risk escalating and divert young people away from high risk situations that may impact on their safety. The services also assist young people to improve relationships and remain connected with family, peers, school and their community. These services are located one each in the Armadale, Cannington, Joondalup, Midland, Mirrabooka, Perth and Rockingham Districts.

REPORTING PERIOD	Jan – June 2011	Jul – Dec 2011
Number of funded services	7	7
Number of services with unavailable data	0	0
Total Financial Year Funding	2010/11 \$674,650	2011/12 \$794,893
Number of one off contacts ^a	19	22
Number of DCP referrals	42	37
Total number of cases ^b worked on	563	563
Total number of group ^c consumers	349	480
Total number of clients ^d	1,099	1,094

Services Provided	Number	
	Jan – June 2011	Jul – Dec 2011
Counselling	1035 (73.2%)	990 (80%)
Assessment Interviews	21 (1.5%)	52 (4%)
Consumer Information	5 (0.4%)	18 (1%)
Individual Advocacy	8 (0.6%)	15 (1%)
Other	345 (24.4%)	170 (14%)
Total	1,414 (100%)	1,245 (100%)



^a A **contact** refers to casual or one-off assistance provided to a client. Data for this item is collected over a 2 week sample period.

^b A **case** refers to ongoing assistance provided to a client. The support/assistance from a service provider generally entails one hour or more of a worker's time either with the client directly or on behalf of that client.

^c **Groups** refer to all activities focussing on developing skills. These groups may be educational, therapeutic or recreational.

^d Total number of clients counts both parents and young people that have ongoing significant interaction with the service. Individuals may be from a case and/or groups but excludes one off contacts.