

CHILD CARE - REPORTING CHILD ABUSE AND/OR NEGLECT AND MANDATORY REPORTING BY A TEACHER OF CHILD SEXUAL ABUSE

Person at a child care service or an education and care service has a child wellbeing concern.

Are there indicators of abuse to the child and/or risk of harm and concerns about the parents' ability to care for the child safely, including protecting them from harm?

No

Yes/Unsure

Referral is made to a community service organisation parenting support service:
 North East Metro – Shire of Mundaring (Midvale Hub)
 North West and Inner Metro – Ngala Community Services
 South East Metro – Communicare Inc
 South West Metro – Meerlinga Young Children's Services
 Gascoyne – Ngala Community Services
 Goldfields/Esperance – Anglicare WA
 Great Southern – Anglicare WA
 Kimberley – Anglicare WA
 Peel – Anglicare WA
 Mid-West – Ngala Community Services
 South West – Anglicare WA
 Wheatbelt – Anglicare WA (Wanslea Family Services Lead)
 Pilbara – Empowering People in Community
<https://www.dlhc.wa.gov.au/GrantsFunding/Pages/Children-and-families.aspx>

Metropolitan
 Contact the Department of Communities (Communities) in the Metropolitan area via the Central Intake Team on 1800 273 889 during business hours, or the Crisis Care Unit after hours on 9223 1111
 You can also email the Central Intake Team on CPDUTY@cpfs.wa.gov.au

Country
 Contact the Department of Communities local district office to report concerns.
 After hours contact Crisis Care Unit after hours on 9223 1111 or country free call 1800 199 008.

For further information in reporting your concerns visit <https://www.dcp.wa.gov.au/ChildProtection/Pages/Ifyouareconcernedaboutachild.aspx>

The duty officer may clarify information with the referrer, check department records, and contact the person with parental responsibility where appropriate.

A teacher at an education and care service has formed a belief on reasonable grounds in the course of their work (paid or unpaid) that a child has been the subject of sexual abuse or is subject to ongoing sexual abuse.

A Mandatory Reporter* must lodge a Mandatory Report to the Communities Mandatory Reporting Service – refer to the Communities, Child Protection and Family Support website to make a report – <https://mandatoryreporting.dcp.wa.gov.au/Pages/Home.aspx>
 Crisis Care Unit can be contacted after hours.

The Mandatory Reporting Service makes an initial assessment to determine if Communities has a clear role.

No further action/ and, or safety issues addressed.

Provision of information and/or referral to services as appropriate – e.g. family support, counselling, Family Support Network.

Education and care service makes a referral to a community service organisation parenting support service (as above).

Does Communities have a clear role?

No

Yes

Unsure

Initial Inquiries

The purpose of conducting initial inquiries is to determine whether Communities has a clear ongoing role and if action should be taken to safeguard or promote a child's wellbeing.

This decision is based on clarifying information with relevant stakeholders such as the school, child health nurse, or agencies who are working with the family and referrer or parent.

Communities undertakes a Safety and Wellbeing Assessment (SWA) and/or refers to Intensive Family Support.

No

Does Communities have a clear role?

Yes

* Mandatory Reporters are teachers, police officers, doctors, nurses, midwives and boarding facility supervisors.