

# Western Australian

## Family and Domestic Violence

### REFERRAL GUIDE

Last updated June 2016



Government of **Western Australia**  
Department of **Communities**

**FREE**DOM FROM *fear*



## Introduction

### What is family and domestic violence?

Family and domestic violence is pattern of behaviours intended to coerce, control and create fear within an intimate or familial relationship. These behaviours may take a number of forms, including, but not limited to, physical, sexual, emotional, financial and social abuse.

While both men and women can be victims and perpetrators of family and domestic violence, statistics and research overwhelmingly shows that family and domestic violence is mainly perpetrated by men against women and children.

Fact sheet: [Forms of family and domestic violence](#)

### Are you, or is someone you know, experiencing FDV?

Family and domestic violence may have short and long-term physical and emotional impacts on victims (including children). Support is available if you have concerns about your own or someone else's safety. A range of services are listed in this guide. This includes 24 hour helpline services, counselling, information and advice, legal support, and safe accommodation.

Fact sheet: [Impacts of family and domestic violence on women](#)

Fact sheet: [Impacts of family and domestic violence on children](#)

### Are you using violent and abusive behaviour?

Using violent behaviour is a choice and it is never ok. Support is available for people seeking to end their abusive behaviour and address the underlying attitudes and beliefs about power and control that support the use of violence. The aim of these programmes and services is to work towards safety for women and children affected by men's use of family and domestic violence.

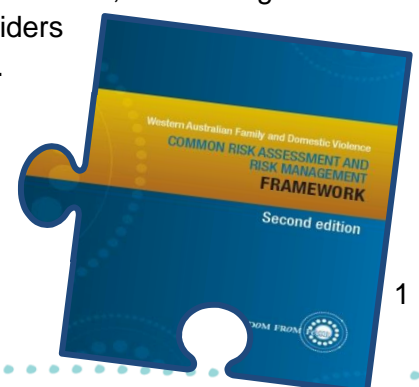
It is the responsibility of the person using violence to find help and change their behaviour. Services listed in this guide include 24 hour helpline support, behaviour change programmes, information and advice and useful links to other services for men.

Fact sheet: [Characteristics of perpetrators of family and domestic violence](#)

### Common risk assessment and risk management framework

The [WA Common Risk Assessment and Risk Management Framework \(CRARMF\)](#) is being used by an increasing number of service providers to adopt common language, risk assessment, tools and guidance to increase consistency, awareness and understanding among service providers and strengthening the systems response to victims and perpetrators of FDV.

The CRARMF provides information and guidance to help practitioners make effective and timely referrals for adult and child victims and those perpetrating family and domestic violence. This referral guide compliments



the CRARMF and associated resources supporting an integrated multiagency response.

## Making a referral

Referral to support services is an essential part of providing a seamless and wrap-around response to women and children experiencing or escaping family and domestic violence. All referrals should be made in consultation with the victim (or perpetrator). Informed consent to refer is required, except when there are safety and wellbeing concerns for the adult victim and/or children, or others.

A warm referral involves contacting a service provider with, or on behalf of, a person requiring a service. Warm referral includes an element of follow-up, in which the referring service provider confirms that the referral has been successful. It is important to understand that referral alone may not be a sufficient response to secure the immediate safety of a victim who self-identifies that they are at high risk of harm.

Referral is a key element of perpetrator accountability. Referral reinforces with the perpetrator that the violence is unacceptable and needs to stop.

Perpetrators often present with issues that coexist with their use of violence, for example, alcohol and drug misuse or mental health concerns. These coexisting issues may exacerbate the violence or act as a barrier to accessing the service system or making behavioural change, however the primary focus of referral for perpetrators of family and domestic violence should be the violence itself. Inappropriate referrals will result in continued, and in some situations, escalated risk.

Further information and practice guidance about making referrals can be found in the Common Risk Assessment and Risk Management Framework.

## This referral guide

This document is intended to provide a guide to many agencies and other relevant services and supports for women, children and men who may be experiencing, exposed to, or using family and domestic violence. If someone is in immediate danger you should contact emergency services on Triple Zero (000).

The list of services contained is not exhaustive, and no warranty, representation or undertaking is made about the content, accuracy and completeness of the information provided. The Department for Child Protection and Family Support accepts no responsibility or liability for any loss, damage or injury which may arise from anything contained in this publication.

The most current version of the referral guide will be available at:

<https://www.dcp.wa.gov.au/CrisisAndEmergency/FDV/Pages/PublicationsAndResources.aspx>

Please send any feedback, suggestions or amendments to [crarmf@cpfs.wa.gov.au](mailto:crarmf@cpfs.wa.gov.au) or call 9222 2769.



## Table of Contents

Introduction .....	1
Table of Contents .....	3
Police, Fire and/or Ambulance .....	4
24 Hour Helplines and Online Support (Western Australia) .....	6
24 Hour Helplines and Online Support (National) .....	7
Emergency Accommodation and Housing .....	8
Legal Services .....	11
Family and Domestic Violence Advocacy, Information and Support.....	13
Counselling.....	16
Safe at Home and Domestic Violence Outreach.....	17
Sexual Violence .....	18
Children and Young People .....	19
Services for People of Diverse Sex, Sexuality and Gender .....	20
Services for Culturally and Linguistically Diverse (CALD) People .....	21
Forced or Early Marriage, and Human Trafficking .....	22
Services for Men.....	22
Behaviour Change Programs and Interventions .....	23
FDV and the workplace .....	23
Family and Domestic Violence Policy and Strategic Planning.....	24

## Police, Fire and/or Ambulance

### Emergency Services

**If you are reporting a crime in progress, life threatening situation or emergency situation, call Triple Zero (000).**

If you find yourself in an emergency which is either life threatening or where time is critical, you can contact fire services, police or ambulance:

- by dialling 000
- by TTY - dial 106
- by [internet relay](#) and ask for Triple Zero (000)
- by [captioned relay](#) – and ask for Triple Zero (000)
- by [SMS relay](#) – text 0423 677 767
- by [video relay](#) – login to Skype and contact one of the NRS contact names, or
- by ordinary phone - dial 1800 555 727 and ask for Triple Zero (000).



If you require an AUSLAN interpreter when talking to police, please ask, and you will be provided with one free of charge.



If you do not speak Auslan, English or your English is limited, again, an interpreter will be provided for you free of charge on request.

You can also contact the [Translating and Interpreting Service](#) on 131 450 or the [WA Deaf Society](#) on (08) 9441 2677 (TTY: (08) 9441 2655).

### Other Police Services

#### Police Operations telephone 131 444

Call police on 131 444 to report an incident of family and domestic violence. Calls to this number from most regional areas are automatically directed to the nearest police station. This number and the triple zero service (000) can be accessed via the National Relay Service on TTY 106.

SMSAssist is a text messaging service for people who are deaf, hard of hearing or speech impaired, which can be used for contacting WA Police and requesting assistance. It should not be relied upon in emergency and the service only applies to Western Australia. To use SMSAssist dial 0403 277 478.

Click [here](#) for a guide on how to report domestic and family violence to the Police.

**Disability Abuse and Neglect Hotline** – If you are a victim of abuse and do not wish to speak directly to police, you can call the National Disability Abuse and Neglect Hotline and they will assist and support you with handling your abuse claim.

Freecall: 1800 880 052

TIS: 13 14 50

TTY: 1800 301 130

NRS: 1800 555 677

Fax: 02 8412 7199

Email: [hotline@workfocus.com](mailto:hotline@workfocus.com)

**Australian Federal Police** – The AFP has the jurisdiction to investigate Commonwealth crimes (sometimes called federal crimes). This includes: child sex offences by Australians in foreign countries; drug importation and exportation; people smuggling; human trafficking (including trafficking for slavery, organ harvesting, sexual, domestic and/or labour servitude and forced marriage); and online child exploitation.

If you think someone is in, or at risk of a forced marriage, call the Australian Federal Police on **131 237**.

See page 22 for more information about forced marriage.

---

## 24 Hour Helplines and Online Support (Western Australia)

---

### Women's Domestic Violence Helpline

The Women's Domestic Violence Helpline is a state wide 24 hour service. This service provides support and counselling for women experiencing family and domestic violence. This includes: phone counselling; information and advice; referral to local advocacy, support services, and safe accommodation if required; and support in escaping situations of family and domestic violence.

**Telephone:** (08) 9223 1188      **Free call:** 1800 007 339

**Web:** [www.dcp.wa.gov.au/CrisisAndEmergency/Pages/Women%27s-Domestic-Violence-Helpline.aspx](http://www.dcp.wa.gov.au/CrisisAndEmergency/Pages/Women%27s-Domestic-Violence-Helpline.aspx)

---

### Crisis Care Helpline

Crisis Care is a telephone information and counselling service for people in crisis needing urgent help. Telephone Crisis Care when: you are concerned about the wellbeing of a child; you are escaping domestic violence and need help; arguments are causing unhappiness and problems in your family; you are alone or afraid and urgently need to talk to someone; you are homeless; and/or you need counselling, information or other support.

**Telephone:** (08) 9223 1111      **Country free call:** 1800 199 008

**Web:** [www.dcp.wa.gov.au/CrisisAndEmergency/Pages/CrisisCare.aspx](http://www.dcp.wa.gov.au/CrisisAndEmergency/Pages/CrisisCare.aspx)

Crisis Care can also be accessed through the National Relay Service using **TTY** 9325 1232

---

### Sexual Assault Resource Centre (SARC)

The Sexual Assault Resource Centre (SARC) is the 24-hour emergency sexual assault (rape crisis) service in metropolitan Perth. This includes medical care and a forensic examination and counselling support to people who have been sexually assaulted within the previous 14 days. SARC also provides counselling across the metropolitan area to people who have experienced sexual assault and sexual abuse in the past.

**24hr line (recent assault):** (08) 9340 1828      **Free call:** 1800 199 888

**Web:** [www.kemh.health.wa.gov.au/services/sarc/about\\_us.htm](http://www.kemh.health.wa.gov.au/services/sarc/about_us.htm)

---

### Men's Domestic Violence Helpline

The Men's Domestic Violence Helpline is a state wide 24 hour service. This service provides counselling for men who are concerned about becoming violent or abusive. The service can provide telephone counselling, information and referral to ongoing face to face services if required. Information and support is also available for men who have experienced family and domestic violence.

**Telephone:** (08) 9223 1199      **Free call:** 1800 000 599



## 24 Hour Helplines and Online Support (National)

---

### Lifeline

Lifeline WA delivers services that aim to prevent suicide, support people in crisis and create opportunities for emotional wellbeing.

**24hr crisis support line:** 131 114

**Online crisis chat service (6pm-10pm):** [crisischat.lifelinewa.org.au](http://crisischat.lifelinewa.org.au)

---

### 1800 RESPECT

Have you experienced sexual assault or domestic family violence? You're not alone. Counselling, information and support are available. Talk things over or ask questions. Dealing with sexual assault and domestic and family violence is never easy, but our qualified and experienced counsellors can provide information and refer you to support services that can help.

**Telephone Counselling:** 1800 737 732

**Online Counselling:** [www.1800respect.org.au/telephone-and-online-counselling/](http://www.1800respect.org.au/telephone-and-online-counselling/)

---

### Kids Helpline

Kids Helpline is Australia's only free, private and confidential, telephone and online counselling service specifically for young people aged between 5 and 25. Kids Helpline counsellors are available 24 hours a day, 7 days a week, to talk to you. No problem is too big or too small to call Kids Helpline about.

**Telephone:** 1800 55 1800    **Website:** [www.kidshelp.com.au](http://www.kidshelp.com.au)

**Web counselling:** [www.kidshelpline.com.au/kids/get-help/web-counselling/](http://www.kidshelpline.com.au/kids/get-help/web-counselling/)

**Email counselling:** [www.kidshelpline.com.au/kids/get-help/email-counselling/](http://www.kidshelpline.com.au/kids/get-help/email-counselling/)

---

### MensLine Australia

MensLine Australia is the national telephone and online support, information and referral service for men with family and relationship concerns. The service is available from anywhere in Australia and is staffed by professional counsellors, experienced in men's issues.

**Telephone:** 1300 78 99 78

**Online and video counselling:** [www.mensline.org.au](http://www.mensline.org.au)

---

Phones, computers and other devices can be used to track a person's location and activities. See [www.1800respect.org.au/get-help/tech-tips-for-increasing-security](http://www.1800respect.org.au/get-help/tech-tips-for-increasing-security) to learn more about the security settings on your devices or call 1800 737732 and speak to a counsellor.



## Emergency Accommodation and Housing

### Refuges

Refuges provide safe, emergency accommodation for women escaping family and domestic violence. Many refuges provide accommodation for women accompanied by children. Refuge workers provide assistance with issues including: safety planning, legal, financial, and emotional support. Refuge workers can also make referrals to other services.

To access refuge accommodation contact:

- Crisis Care on 9223 1111 or 1800 199 088;
- Women's Domestic Violence Helpline on 9223 1188 or 1800 007 339;
- Entrypoint Perth on 6496 0001 or 1800 124 684; or
- many refuges will take self/agency referrals on the numbers below.

### Metropolitan Refuges

Women with or without accompanying children		
Bayswater	Orana House	9370 4544
Belmont	Nardine	9470 3628
Bentley	Mary Smith	9458 1107 / 94785600
Fremantle	Warrawee	9432 9819
Gosnells	Starick House	9398 5080
Highgate	Byanda	9328 7284
Highgate	Harmony Place – Ruah	9227 6616
Joondalup	The Patricia Giles Centre	9300 0340
Mandurah	Pat Thomas Memorial House	9535 4775
Midland	Kira House	6274 3684 / 0408 895 613
Midland	Koolkuna	9255 2202
Nollamara	Stirling Women's Centre	9205 7375
Perth	Wooree Miya	9371 0986
Ridgewood	Rebecca West House	9562 3811
Rockingham	The Lucy Saw Centre	9527 6872 / 0412 069 335
Single women		
Bateman	Zonta House	9364 8028
Fremantle	Wyn Carr house	9430 5756
Highgate	Nunyara	9328 7284
Perth	Kambarang - Anawim	9328 7562

### Regional Refuges

Albany	Albany Women's Centre	9845 6000
Broome	Marnja Jarndu	9193 6146
Bunbury	South West Refuge	9791 2894
Busselton	Tuart House	9752 2785

Carnarvon	Gascoyne Women's Centre	9941 3358
Derby	Marnin Bowa Dumbara	9193 2244
Djarindjin	Dampier Peninsula Safe House	0499 104 123
Esperance	Esperance Crisis Accommodation Service	9071 4395
Fitzroy Crossing	Marninwarntikura	9191 5126
Geraldton	Chrysalis House	9964 2173
Halls Creek	Ngaringga Ngurra	9168 6653
Hedland	Hedland Women's Refuge	9173 1948
Kalgoorlie	Goldfields Women's Refuge	9021 2836
Kalumburu	Family Safety and Youth Service	9161 4507
Karratha	Karratha Women's Refuge	9185 2807
Kununurra	Gawooleng Yawoodeng	9169 1049
Laverton	Laverton Crisis Intervention Service	9021 1899
Meekatharra	Meekatharra FDV Service	9980 1900
Narrogin	Djookanka House	9881 6810
Newman	Newman Women's Shelter	9175 5100
Northam	Magnolia House	9622 7321
Roebourne	Munga Tharndu Maya	9182 1800
Tom Price	Karijini Family Violence Prevention Service	9188 1441
Wyndham	Ngnowar Aerwah Safe House	9161 1717

## Other Accommodation Options for Aboriginal People

The following organisations offer other accommodation options for Aboriginal people in the Perth metropolitan area:

- Swan Emergency Accommodation Services – provides crisis accommodation, housing and advocacy information, emergency relief. There is also access to a drop-in centre, information and referrals, and other services. Click <http://swanea.com/> or (08) 9274 7929.
- Ebenezer Home – is a specialist homelessness service providing support and accommodation to young people between the ages of 15 and 25 years who are homeless or at risk of homelessness. The service includes a crisis refuge in Girrawheen for females and also provide transitional accommodation for males and females in Marangaroo and Nollamara. Ebenezer Home provide culturally specific service for Aboriginal youth, however, all nationalities are accepted.
  - Female Crisis Accommodation – Girrawheen (24hrs) (08) 9247-1330, or Male/Female Transitional Accommodation (office hours) (08) 9440-1736
- Derbal Bidjar Hostel – provides short-term accommodation to people visiting Perth for medical reasons. Tel 9371 9090
- Allawah Grove Hostel – provides short term crisis accommodation for homeless and transient Aboriginal people, including couples, singles and people with children. Tel: (08) 9279 5504.
- Aboriginal Hostels Limited provides affordable accommodation for Aboriginal people throughout Western Australia. There are currently 16 hostels in WA. For a list of hostels, go to [www.ahl.gov.au](http://www.ahl.gov.au). (08) 9479 5953

## Other Useful Housing Links:

[Perth Aboriginal Resource Directory 2015](http://www.ruah.com.au/ruah-directories/) (produced by Ruah Community Services). The 2015 Perth Aboriginal Resources Directory lists a comprehensive range of services and opportunities throughout Perth. <http://www.ruah.com.au/ruah-directories/>

WA Housing Hub - The WA Housing Hub provides a comprehensive directory of crisis accommodation, tenancy support, home ownership options and other support services available across Western Australia. [www.wahousinghub.org.au/](http://www.wahousinghub.org.au/)

[Entrypoint Perth](http://www.entrypointperth.com.au) – Entrypoint Perth is a free assessment and referral service assisting people who are homeless or at risk of homelessness in the Perth metropolitan area to access accommodation and support options. (08) 6496 0001 or 1800 124 684 [www.entrypointperth.com.au](http://www.entrypointperth.com.au)

[Department of Housing](mailto:ask@housing.wa.gov.au) – General Enquiries, Free call: 1800 093 325 or [ask@housing.wa.gov.au](mailto:ask@housing.wa.gov.au)

[Homeless Advisory Service](http://www.homelessadvisoryservice.org.au) – Monday to Friday, 9am to 5pm: 1800 065 892 (free call in metro areas and country). After Hours: Crisis Care Line (08) 9223 1111 or 1800 199 008 (free call STD and country) TTY: (08) 9325 1232 (Telephone Interpreter Service)

[Starick transitional housing](http://www.starick.org.au) - medium to long term housing in the south-east metropolitan area for women and children who are escaping family and domestic violence and who would otherwise have difficulty securing safe, affordable housing. Transitional housing is primarily used to accommodate Starick clients and clients of other refuges. 9398 5039.

The [Kimberley Interpreting Service](http://www.kimberleyinterpreting.org.au) (KIS) provides interpreters accredited by the National Accreditation Authority for Translators and Interpreters (NAATI) in more than 18 Kimberley and central desert Indigenous languages to clients anywhere in Australia.  
Telephone (08) 9192 3981 [www.kimberleyinterpreting.org.au](http://www.kimberleyinterpreting.org.au)

## Legal Services

- [Aboriginal Family Law Service](#) (AFLS) provides legal and community education services for all Aboriginal people, including children, who have experienced family and domestic violence or sexual assault, including men, women and children. Culturally secure services are delivered from six regional locations – Broome, Carnarvon, Geraldton, Kalgoorlie, Kununurra and Port Hedland.  
Web: <http://www.afls.org.au> T: 1800 469 246

### [Marninwarntikura Family Violence Prevention Legal Service](#)

Lot 284, Balanijangarri Road, Fitzroy Crossing WA 6765

Tel: (08) 9191 5284 Tel: (08) 9191 5417 Tel: 1800 FITZROY

[Djinda Services](#) operates in partnership with Relationships Australia Western Australia and Women's Law Centre of WA. It is a specialist legal support service for Aboriginal and Torres Strait Islander peoples that have experienced or are at risk of family and domestic violence or sexual assault. Djinda Services will provide legal advice, representation, community legal education and outreach services in the Perth metropolitan area. T: 9200 2202 or 9489 6391

The [Albany Family Violence Prevention Legal Service](#) provides legal and counselling services to victim-survivors of family violence, including sexual assault/abuse, or who are at immediate risk of such violence. The service is auspiced by the Southern Aboriginal Corporation. T: 9842 7751

- The [Aboriginal Legal Service](#) of Western Australia provides legal representation and support services for Aboriginal and Torres Strait Islander people in Western Australia. The service provides information, support and referrals for people affected by family and domestic violence, including risk assessment, safety planning, Violence Restraining Order (VRO) applications and court support.  
W: <http://www.als.org.au> Freecall: 1800 019 900 T: 9265 6666 After Hours: 9265 6644

Albany	9841 7833	Freecall: 1800 016 715
Broome	9192 1189	Freecall: 1800 351 067
Bunbury	9791 2622	Freecall: 1800 630 375
Carnarvon	9941 1534	Freecall: 1800 645 942
Fitzroy Crossing	9191 5147	
Geraldton	9921 4938	Freecall: 1800 016 786
Halls Creek	9168 6156	
Kalgoorlie	9021 3666	Freecall: 1800 016 791
Kununurra	9168 1635	Freecall: 1800 016 790
Meekatharra	9981 1712	
Northam	9622 5933	Freecall: 1800 442 015
South Hedland	9172 1455	Freecall: 1800 650 162

- The [Legal Aid WA Domestic Violence Legal Unit](#) advises and assists women with restraining order matters.  
The Legal Aid Telephone Information Line provides advice about legal matters including family law and children's matters.  
The Domestic Violence Legal Unit and the Legal Aid Telephone Information Line are open from 8.30am to 4.30pm, Monday - Friday. Infoline T: 1300 650 579  
<http://www.legalaid.wa.gov.au/LegalAidServices/specialist/Pages/DomesticViolenceLegalUnit.aspx>

- [Community Legal Centres Association of WA](#) - Services provided may include legal information, advice and representation to individuals and groups. Most services are free or very low cost.

Albany Community Legal Centre	9842 8566
Bunbury Community Legal Centre	9791 3206
Citizens Advice Bureau (Perth)	9221 5711
Fremantle Community Legal Centre	9432 9790
Geraldton Resource Centre	9938 0600
Goldfields Community Legal Centre	9021 1888
Gosnells Community Legal Centre	9398 1455
Kimberley Community Legal Services Inc	9169 3100
Midland Information, Debt & Legal Advocacy Service (MIDLAS)	9250 2123
Northern Suburbs Community Legal Centre - Mirrabooka	9440 1663
Northern Suburbs Community Legal Centre Inc - Joondalup	9301 4413
Peel Community Legal Services Inc	9581 4511
Pilbara Community Legal Service	9185 5899
SCALES Community Legal Centre (Rockingham)	9550 0400
Street Law Centre (various locations) <a href="http://www.streetlawcentre.org.au">http://www.streetlawcentre.org.au</a>	9221 7661 or Freecall: 1800 752 992
Wheatbelt Community Legal Centre	9622 5200
Women's Law Centre Inc (East Perth) <a href="http://www.wlcwa.org.au">http://www.wlcwa.org.au</a>	9272 8800

- The [Humanitarian Group](#) helps people new to Australia from culturally and linguistically diverse backgrounds, including humanitarian visa holders, asylum seekers, refugees and people who are otherwise disadvantaged in their access to legal services. 16B Sunbury Road, Victoria Park 9227 7311 <http://www.thehumanitariangroup.org.au>
- [Law Society of WA](#) is the peak professional association for lawyers in Western Australia. The website provides a search facility to find Law Society members with experience in particular areas of law, or assistance to find contact details if you already have the name of a lawyer. <https://www.lawsocietywa.asn.au/>
- [Law Access](#) is a not-for-profit organisation that coordinates the giving of pro bono (free or reduced cost) legal assistance by the Western Australian legal profession. The service is targeted at not-for-profits and individuals in genuine need of legal assistance who satisfy a means and merits test. <https://www.lawsocietywa.asn.au/law-access/> 9324 8600  
Email: lawaccess@lawaccess.net.au

## Family and Domestic Violence Advocacy, Information and Support

Please also see the lists of family and domestic violence refuges on pages 8 and 9. In addition to accommodation, many refuges provide outreach, counselling, safety planning, practical assistance, other support services, and referrals for people who have experienced family and domestic violence.

- The [Victim Support Service](#) offers confidential counselling and support services to victims of crime, including: assistance to write a victim impact statement; support during a court case; help to obtain information on the status of police investigations; information about court proceedings; support when making an application for a restraining order; assistance with enquiries about criminal injuries compensation; help to understand your rights within the criminal justice system; and information on the status of convicted offenders in WA, through the Victim Notification Register. The Victim Support Service is part of the Department of the Attorney General's Victim Support and Child Witness Service.

Perth	9425 2850 or Freecall: 1800 818 988
Albany	9845 5222
Broome	9192 6575
Bunbury Victim Support Service	9781 4294
Bunbury Child Witness Service	9781 4212
Carnarvon	9941 4070
Derby	9191 2274
Esperance	9071 6318
Geraldton Victim Support Service	9964 4816
Geraldton Child Witness Service	9921 3722
Kalgoorlie	9021 3098
Karratha	9143 1877
Kununurra	9166 5000
Northam	9622 7017
Peel District	9527 7699
Port Hedland	9172 9313

See more at: [http://www.victimsofcrime.wa.gov.au/V/victim\\_support\\_services.aspx?uid=6434-5121-4723-5876](http://www.victimsofcrime.wa.gov.au/V/victim_support_services.aspx?uid=6434-5121-4723-5876)

- The [Family Violence Service](#) provides information and support in dealing with violence in intimate or family relationships. The free and confidential service provides information, advocacy and support to people who have experienced violence in their relationships. Specially trained staff can help with: developing a safety plan; applying for a violence restraining order; completing court-related documents; applying for a violence restraining order; preparing for court and in-court support; information about court matters; and accessing services such as counselling, police, legal assistance, medical care and other relevant agencies.

Perth Family Violence Service	9425 2459
Armadale Family Violence	9339 0722
Fremantle Family Violence Service	9431 0324
Joondalup Family Violence Service	9400 0707
Midland Family Violence Service	9250 0229
Rockingham Family Violence Service	9592 4018

See more at: [http://www.courts.dotag.wa.gov.au/F/family\\_violence\\_service.aspx](http://www.courts.dotag.wa.gov.au/F/family_violence_service.aspx)

- [Angelhands](#) is a not-for-profit organisation that provides support and assistance to victims of serious violent crime and homicide, including access to information, referral and peer support. The



organisation also provides education and awareness training to community and professionals.  
9272 2242 <http://www.angelhands.org.au/>

- [DVAS Central \(Womens Health & Family Services\)](http://whfs.org.au/services/fdvs/dvas) is a free service offering support to women who have experienced, or are at risk of domestic violence access support. DVAS provides people with a safe and friendly environment to access advocacy, legal and DCP services. <http://whfs.org.au/services/fdvs/dvas> 9328 1200

[Multicultural women's advocacy and service](http://whfs.org.au/services/fdvs/mwas) (mwas) promotes the safety of women, with or without children, from culturally and linguistically diverse (CaLD) backgrounds. The service is available to women who are recent arrivals or long-term residents. Women may be in crisis situations, in refuges, still remaining in their relationships or re-establishing themselves in the community after leaving refuges. <http://whfs.org.au/services/fdvs/mwas> 9328 1200

MWAS also has a number of outreach services to assist women from CaLD backgrounds, including:

Fremantle: 9336 8282  
Gosnells: 9490 4988  
Mirrabooka: 9344 8988  
Northbridge: 9227 8122

- [Starick Services' SPEARS Program](#) (Support, Prevention, Education, Advocacy, Referral Services) assists women, children and young people experiencing domestic violence through the provision of outreach services, counselling, support groups and court and legal support. 9398 5039
- [Goldfields Family Domestic Violence Counselling and Support Service](#) (Centrecare) provides strength focussed responses for information, short term support and safety planning. Formal counselling and support services provide planned and goal directed interventions that assist women, men, children and young people deal with the effects of harms caused by involvement in or exposure to family and domestic violence. Areas serviced by this program include: Kalgoorlie-Boulder, Coolgardie and the Northern Corridor. For more information regarding this service contact Centrecare Kalgoorlie on 9080 0333.
- [Women's Health Centres](#) provide quality, holistic healthcare services to enable women to make informed decisions regarding their health and lifestyle. Women are provided with information, advice, counselling and therapeutic support.

Fremantle Women's Health Centre	9431 0500
Goldfields Women's Health Care Centre Inc	9021 8266
Women's Health & Wellbeing Services Gosnells	9490 2258
Hedland Well Women's Centre South Hedland	9140 1124
ISHAR Multicultural Women's Health Centre Mirrabooka	9345 5335
Midland Women's Health Care Place	9250 2221
Nintirri Neighbourhood Centre Tom Price	9188 1224
South Coastal Women's Health Services Rockingham	9550 0900
South West Women's Health and Information Centre Bunbury	9791 3350
Women's Health and Family Service Northbridge	6330 5400
Women's Health Resource Centre Inc. Geraldton	9964 2742
Women's Health and Family Services Joondalup	9300 1566

- The following services provide a case management approach to address identified family and domestic violence issues and support and assistance with practical and personal problems. Services may include crisis counselling and safety planning, support through court process, advocacy, referral, and provision of information.

Perth	Patricia Giles Counselling Centre - Services for Women and Children	9300 0340
-------	---	-----------



Perth	Centrecare - Family and Domestic Violence Counselling and Education Program	9325 6644
Perth	Relationships Australia (WA) Family Abuse Integrated Response - FAIR	9250 1242 Midland 9432 5000 Fremantle 9394 9000 Gosnells 9489 6363 Perth
Perth	Women's Health Care Association - Domestic Violence Advocacy Support (DVAS) Central	9328 1200
Perth	Starick Services - The Centre for Community	9478 5300
Goldfields	Centrecare - Goldfields Family Domestic Violence Counselling and Support Service	9091 1833
Goldfields	Ngaanyatjarra Pitjantjatjara Yankunytjatjara (NPY) Women's Council Domestic Violence Service	8958 2345
Goldfields	Starick Services - Laverton Crisis Intervention Service (LCIS)	9478 5300
Great Southern	Anglicare WA Domestic Violence Counselling Service - Albany	9845 6666
Great Southern	Anglicare WA Domestic Violence Advocacy Support Service - Katanning	1800 818 593
Midland	Koolkuna Domestic Violence Advocacy Service - Eastern Region Domestic Violence Services Network Inc	9274 6142
Murchison	Chrysalis Support Service - Relationships and Family Violence Counselling and Advocacy Service	9938 0750
Murchison	Meekatharra Family and Domestic Violence Service	9980 1900
Peel	Pat Thomas Memorial Community House - Peel Domestic Violence Advocacy and Support Service	9535 4775
Pilbara	Anglicare Domestic Violence Counselling Service - Karratha	9183 0511
Pilbara	Karijini Family Violence, Advocacy Support and Counselling Service – Nintirri Centre	9188 1441 0400 206 079
Pilbara	Domestic Violence Advocacy and Victim Support Service- Pilbara Community Legal Service	9144 1611
Rockingham	South Coastal Women's Health Services Association - Family Abuse Advocacy Support Team (FAAST)	9550 0917
Wheatbelt	Share and Care Outreach Support and Counselling Service	9881 6810

## Counselling

For children's counselling services please see page 19, Children and young People.

- [Yorgum Aboriginal Corporation](http://www.yorgum.org.au) Counselling Service offers a team consisting of a psychologist and counsellors. The target group are children, male and female individuals and families. 9218 9477 [www.yorgum.org.au](http://www.yorgum.org.au)
- [Anglicare WA Counselling](http://www.anglicarewa.org.au) can assist with a wide variety of issues. If you cannot attend a counselling session, telephone counselling is available to people anywhere in Western Australia, including rural and remote regions (this is not a crisis line)  
1 800 812 511 [www.anglicarewa.org.au](http://www.anglicarewa.org.au)

East Perth	9263 2050
Gosnells	9394 9200
Joondalup	9400 7200
Rockingham	9528 0702
Mandurah	9583 1400
Albany	9845 6666
Broome	9194 2400
Karratha	9143 1880
Kununurra	9166 5000

- [Centrecare](http://www.centrecare.com.au) offers extensive outreach and specialised counselling services, both in the metropolitan and regional areas of Western Australia and currently provides more than 75 services, delivered from 11 branches. Interpreters are available on request. [www.centrecare.com.au](http://www.centrecare.com.au)

Perth	9325 6644
Bunbury	9721 5177
Cannington	9451 1100
Esperance	9083 2600
Gosnells	9498 9200
Joondalup	9300 7300
Kalgoorlie	9080 0333
Midland	9436 0600
Mirrabooka	9440 0400

- [Relationships Australia WA](http://www.relationshipswa.org.au) offers a range of counselling services at locations throughout Western Australia. [www.relationshipswa.org.au](http://www.relationshipswa.org.au) Telephone counselling may be available on 1300 364 277.

Metro locations	
West Leederville	6164 0400
Fremantle	6164 0420
Gosnells	6164 0460
Joondalup	6164 0440
Mandurah	9583 6000
Midland	6164 0480
Kwinana	6164 0500
Regional Locations	
Albany	6164 0530
Bunbury	6164 0550
Northam	Call via Midland branch on 6164 0480
South Hedland	9160 2900

- [Centacare Family Services](#) Counselling for any person who feels confusion or distress about anything going on for them, and who would like to talk to a professional who is trained to help. People living outside Geraldton and Carnarvon can access online counselling or by calling 1800 139 332. [www.centacaregeraldton.org.au](http://www.centacaregeraldton.org.au)
- [1800RESPECT telephone counselling](#) is available 24/7, whether you're seeking help for yourself, a friend or relative, a colleague or a client. Professionals are also encouraged to use 1800RESPECT for support with secondary referrals or vicarious trauma. The telephone Translators and Interpreters Service (TIS National) is available free of charge. 1800 737 732. 1800RESPECT also offers online counselling with a qualified and experienced counsellor through the website at [www.1800respect.org.au](http://www.1800respect.org.au)

## Safe at Home and Domestic Violence Outreach

- [Safe at Home](#) provides support for women and accompanying children experiencing domestic violence who are referred by Police to stay in their housing, when it is safe to do so. Workers assess safety and support needs of women and children and provide funds to stabilise housing and increase security.

North West Metropolitan	Patricia Giles Centre Inc	9562 4453	<a href="mailto:safeathome@bigpond.com">safeathome@bigpond.com</a>
North East Metropolitan	City of Stirling	9344 2370	<a href="http://www.stirling.wa.gov.au">www.stirling.wa.gov.au</a> <a href="mailto:stirling@stirling.wa.gov.au">stirling@stirling.wa.gov.au</a>
South East Metropolitan	Ruah Community Services	9227 6616	<a href="http://www.ruah.com.au/">www.ruah.com.au/</a>
South West Metropolitan	The Lucy Saw Centre Association Inc	9527 6872	<a href="mailto:lucy@iinet.net.au">lucy@iinet.net.au</a>
South West Region	South West Refuge Inc	9791 2894	<a href="mailto:sah@swrefuge.com.au">sah@swrefuge.com.au</a>
Wheatbelt	Share and Care Community Services Group Inc	9622 7321	<a href="http://www.shareandcare.com.au/">www.shareandcare.com.au/</a>

- [Domestic Violence Outreach](#) offers women with/without accompanying children immediate support following a domestic violence incident through referrals to a wide range of agencies including Crisis Care, Police, medical practitioners, health services, legal services, mental health agencies, women's refuges, substance use counselling, and domestic violence children's counselling services.

Goldfields	Goldfields Women's Refuge Association Inc	9021 2836	<a href="mailto:gwradmin1@bigpond.com">gwradmin1@bigpond.com</a>
Great Southern	Anglicare WA Inc	9845 6000	<a href="http://www.anglicarewa.org.au">www.anglicarewa.org.au</a> <a href="mailto:awc@anglicarewa.org.au">awc@anglicarewa.org.au</a>
Murchison	Chrysalis Support Service Inc	9938 0750	<a href="mailto:ceo@chrysalis.org.au">ceo@chrysalis.org.au</a>
Peel	Pat Thomas Memorial Community House Inc	9535 4775	<a href="mailto:barbara@patthomashouse.com.au">barbara@patthomashouse.com.au</a>
Pilbara	Pilbara Community Legal Services Inc	9140 1613	<a href="http://www.pcls.net.au/">www.pcls.net.au/</a>

## Sexual Violence

- The [Sexual Assault Resource Centre](http://kemh.health.wa.gov.au/services/sarc/publications.htm) (SARC) offers support services for both recent and past sexual assault and sexual abuse. The SARC 24-hour Emergency Telephone Line provides access to an experienced counsellor and doctor for people who have been sexually assaulted during the past 14 days. Free counselling is available for past sexual assault and sexual abuse. Counselling is also available for partners, family and friends. 9340 1828 or 1800 199 888 (freecall from a landline) and resources and handouts are available at: <http://kemh.health.wa.gov.au/services/sarc/publications.htm>
- [1800RESPECT](https://www.1800respect.org.au) – National sexual assault, domestic family violence counselling service. Telephone Counselling 1800 737 732 or online counselling at <https://www.1800respect.org.au>
- [Chrysalis Support Services](http://chrysalis.org.au/sexual-assault-service/) the key leading agency in the Midwest (Geraldton) for sexual assault counselling, advocacy and support to empower individuals who have experienced recent or past sexual assault. Support services include sexual assault counsellor and child sexual assault therapist. 24/7 Sexual Assault Crisis Line Tel: 1800 016 789 (toll free) <http://chrysalis.org.au/sexual-assault-service/>
- [Waratah](http://www.waratah.asn.au/view/home) provides free, specialised, therapeutic, intervention as well as counselling and support services for people who have experienced sexual assault and/or sexual abuse and/or family and domestic violence. Waratah provides services in the South West Region with safe sites in Bunbury, Busselton and Collie as well as Outreach Services. Waratah Counselling and Support: 9791 2884 Watatah Children's Service: 9792 4995 Freecall: 1800 017 303 For out of hours help, advice and counselling: 1800 737 732 Email: [waratah@asn.au](mailto:waratah@asn.au) <http://www.waratah.asn.au/view/home>
- [Allambee Counselling](http://www.mandurahcounselling.org/) (Mandurah) provides a range of counselling options for sexual abuse/assault and family violence including: Sexual Assault/Abuse Counselling - support for individuals who have experienced or been affected by past or recent sexual abuse and/or sexual assault. Support can include counselling, information, referral, advocacy and education; Group Therapy - two therapeutic groups for those who have experienced sexual assault or abuse and are looking to further their development beyond their individuals counselling goals; and Child Sexual Abuse Counselling - counselling and support for young people (ages 4-18) and their families who have been affected by sexual assault or abuse or who are displaying problematic sexualised behaviour. 9535 8263 [help@allambee.org.au](mailto:help@allambee.org.au) <http://www.mandurahcounselling.org/>
- [The Kimberley Sexual Assault/Abuse Counselling Service](http://www.kimberleysexualassault.org.au) is for both adults and young people who have been affected by sexual assault and abuse. Regular schedules of outreach travel in both the West and East Kimberley ensures that people in remote Aboriginal communities can use this service too. This service is run by Anglicare WA. Broome Phone: 9194 2400 Derby Phone: 9191 2274 Kununurra Phone: 9166 5000
- [Acacia Support Service](http://www.relationshipsaustralia.org.au) Port Hedland, run by Relationships Australia WA, offers high quality support for females and males, 13 years and over, who have been affected by sexual assault or sexual abuse. Acacia Support Service provides therapeutic counselling for survivors and their families, community education in Protective Behaviours for the Port Hedland community and training in sexual assault/abuse awareness programs for other service providers in Port Hedland. Acacia also provides counselling during office hours to those who have experienced sexual assault and sexual abuse in the past. 9160 2900
- [Goldfields Rehabilitation Services Inc.](http://www.goldfieldsrehabilitation.com.au) provides sexual assault counselling and support services to men and women, including 24 hour crisis support. 24 hour Crisis Support Line – 1800 688 922

## Children and Young People

- [Kids Helpline](#) is Australia's only free, private and confidential, telephone and online counselling service specifically for young people aged between 5 and 25. Kids Helpline counsellors are available 24 hours a day, 7 days a week. 1800 55 1800  
www.kidshelp.com.au Web counselling: [www.kidshelpline.com.au/kids/get-help/web-counselling/](http://www.kidshelpline.com.au/kids/get-help/web-counselling/)  
Email counselling: [www.kidshelpline.com.au/kids/get-help/email-counselling/](http://www.kidshelpline.com.au/kids/get-help/email-counselling/)
- [The Patricia Giles Centre](#) Children's Counselling Service includes individual and group programmes for children and young people who have witnessed/experienced violence in the family. The Service operates in Perth, weekdays 9am to 5pm 9328 1888 [www.patgilescentre.org.au](http://www.patgilescentre.org.au)  
A booklet containing information about the impact of violence on children and strategies to assist is available online at: [www.patgilescentre.org.au/what-we-do/counselling/pgc-childrens-counselling-service.pdf](http://www.patgilescentre.org.au/what-we-do/counselling/pgc-childrens-counselling-service.pdf)
- [Anglicare WA](#) Young Hearts Children's Domestic Violence Counselling Service provides individual therapy and group work for children.  
The Service can be contacted by calling the closest office.  
Joondalup 9400 7200  
Mandurah 9583 1400  
Rockingham 9528 0702  
A fact sheet is available online at:  
[www.anglicarewa.org.au/theme/anglicarewaorgau/assets/public/File/Young%20Hearts/AWA565%20-%20YH%20Fact%20Sheet.pdf](http://www.anglicarewa.org.au/theme/anglicarewaorgau/assets/public/File/Young%20Hearts/AWA565%20-%20YH%20Fact%20Sheet.pdf)
- [Relationships Australia Family Abuse Integrated Response](#) (FAIR) program offers a 6-week program for children and teens who have experienced abuse in the home. 6164 0270
- [Waratah Children's Domestic Violence Service](#) provides counselling and support to children from 5-15 years old who have experienced and/or witnessed domestic violence, enabling them to work through their experience in a safe space. This service is offered in Bunbury, Busselton and Collie and can be accessed either through a self-referral via phone or by referral from another service provider. [www.waratah.asn.au](http://www.waratah.asn.au) 9792 4955
- [Yorgum Aboriginal Corporation](#) offers counselling service in Perth for Aboriginal children who have experienced family violence. [www.yorgum.org.au](http://www.yorgum.org.au) 9218 9477
- [Centrecare Specialist Family Violence Service](#) provides individual counselling and group therapy sessions for children and adolescents who have witnessed or have been exposed to violence. Aims to increase children's resilience and reduce the risk of long term emotional, psychological and behavioural impacts associated with this trauma.

Perth	9325 6644
Bunbury	9721 5177
Esperance	9083 2600
Joondalup	9300 7300
Kalgoorlie	9080 0333
Midland	9436 0600
Mirraboooka	9440 0400

[Parent Adolescent Conflict Counselling Service \(PACCS\)](#) is a service for parents/caregivers and young people aged 12 to 18. For more information or to make an appointment, please contact Centrecare on:

Perth	9325 6644
Bunbury	9721 5177
Mirrabooka	9440 0400
Joondalup	9300 7300

- [Communicare](#) Children's Therapeutic Services located in Cannington and Armadale.  
[Building New Beginnings](#) is an intensive and targeted intervention and support service offered to children between the ages of 6-12, and their parents. Eligibility criteria applies. Call 6350 1870 for more information.  
[Building a Balance](#) is a short term intervention counselling service offered to families with young people between the ages of 12-17 years. Call 9251 5777 for more information.
- [Mission Australia Open Doors](#) service provides case management to young people aged 12-18 who are at risk of homelessness due to adolescent / parent conflict. Mon to Fri, 9am-5pm 9225 0400
- [Youth Legal Service](#) is a not-for-profit organisation providing accessible and free legal and financial counselling services for young people across Western Australia. Perth 9202 1688 Regional 1800 199 006 [www.youthlegalserviceinc.com.au/](http://www.youthlegalserviceinc.com.au/)
- Parkerville Children and Youth Care – offers a range of services for children and young people. [www.parkerville.org.au](http://www.parkerville.org.au) 9290 1200

For information and other services for children and young people who have witnessed or experienced domestic violence in their family or other relationships [www.youthsayno.wa.gov.au](http://www.youthsayno.wa.gov.au)

## Services for People of Diverse Sex, Sexuality and Gender

- [Living Proud LGBTI Community Services of WA](#) (formerly Gay & Lesbian Community Services of WA Inc) is a non-profit organisation which aims to promote the wellbeing of lesbian, gay, bisexual, transgender, intersex, queer and other sexuality, sex and gender diverse people in Western Australia. Living Proud is a partner of QLife, Australia's first nationally-oriented counselling and referral service for Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) people. QLife provides a nation-wide, early intervention telephone and web based service to people of all ages. Services may also be used by friends and family of LGBTI people and mainstream service providers who are seeking accurate information and referral options for their relatives, friends or clients. Free call 1800 184 527 (between 5.30pm - 10.30pm) Online chat and support: [www qlife.org.au](http://www qlife.org.au)
- [Same Sex Domestic Abuse Group](#), run by Communicare, is an organisation raising awareness of, and providing support, information and education for people of diverse sexuality and gender, regarding relationship or family and domestic abuse. 9251 5777 [info@communicare.org.au](mailto:info@communicare.org.au)



## Services for Culturally and Linguistically Diverse (CALD) People

- [Multicultural Women's Advocacy Service](#) is a service for women with or without children who have experienced or are at risk from family and domestic violence. Telephone (08) 9328 1200 or Toll-Free: 1800 998 399 (Outside Perth Metro Area) [www.whfs.org.au/services/whch/mwas](http://www.whfs.org.au/services/whch/mwas)

Outreach services in:

Fremantle	9336 8282
Gosnells	9490 4988
Mirrabooka	9344 8988
Northbridge	9227 8122
Rockingham / Mandurah	0430 515 261

- [Centrelink – Multicultural and Multilingual Services](#) can help you if you speak a language other than English. Services include:
  - a range of translated publications available. Visit the [Information in your language](#) webpage
  - provide [free interpreters and a free translation service](#) to help you conduct your business
  - [Multilingual Phone Service](#) to speak to someone in your language about Centrelink payments and services

Centrelink, 8:00am – 5:00pm, Monday to Friday, 131 202.

Medicare, Child Support 8:00am – 5:00pm, Monday to Friday 131 450. (This is the Translating and Interpreter Service).

- [Ethnic Disability Advocacy Centre](#) is the peak advocacy organisation for people with disabilities from culturally and linguistically diverse backgrounds in WA. They provide individual and systemic advocacy services for people in areas such as the justice system, health-care, education, child-care, employment, housing, transport and others. Telephone (08) 9388 7455 or free call 1800 659 921 [www.edac.org.au](http://www.edac.org.au)
- The Australian Government (Department of Social Services) has developed a [family safety pack](#) with information on Australia's laws regarding domestic and family violence, sexual assault and forced marriage. The pack aims to reduce violence against women from culturally and linguistically diverse (CALD) backgrounds, by ensuring they understand their rights and where to get support if needed. It also aims to strengthen support for women coming to Australia on a Partner Visa, by providing information on the family violence visa provisions and available support.

The pack includes four factsheets on the following topics: domestic and family violence, sexual assault, forced and early marriage, and family violence and partner visas. The pack also includes a low literacy storyboard. The factsheets are available in 22 languages: [www.dss.gov.au/family-safety-pack](http://www.dss.gov.au/family-safety-pack)

- The [Office of Multicultural Interests](#) (OMI) works with government and non-government agencies and community groups to provide information, advice, and support to help build an inclusive and cohesive WA. The OMI website includes a directory listing contact details and services provided by government and non-government agencies that assist culturally and linguistically diverse (CaLD) communities in Western Australia. [www.omi.wa.gov.au](http://www.omi.wa.gov.au) 6551 8700 Translating and Interpreting Service (TIS) - Tel: 13 14 50
- [The Humanitarian Group](#) is a not-for-profit organisation, focused on empowering vulnerable people by providing professional and accessible migration assistance, legal advice and education. The group helps people new to Australia from culturally and linguistically diverse backgrounds, including humanitarian visa holders, asylum seekers, refugees and people who are otherwise disadvantaged in their access to legal services. 16B Sunbury Road, Victoria Park 9227 7311 [www.thehumanitariangroup.org.au](http://www.thehumanitariangroup.org.au)



## Forced or Early Marriage, and Human Trafficking

Forced marriage is an emerging issue in Australia. In 2013, forced marriage became a specific criminal offence under Australian law. A forced marriage is when a person gets married without freely and fully consenting, because they have been coerced, threatened or deceived, or because they are incapable of understanding the nature and effect of a marriage ceremony, for reasons including age or mental capacity.

- Australian Federal Police – If you think someone is in, or at risk of a forced or early marriage, or human trafficking, call the Australian Federal Police on 131 237.  
In an emergency, dial Triple Zero (000).
- The Australian Government, in partnership with the National Roundtable on Human Trafficking and Slavery's Communication and Awareness Working Group, has developed a forced marriage community pack. This information and resources are available at:  
[www.ag.gov.au/CrimeAndCorruption/HumanTrafficking/Pages/ForcedMarriage.aspx](http://www.ag.gov.au/CrimeAndCorruption/HumanTrafficking/Pages/ForcedMarriage.aspx)
- A forced marriage safety plan can be found at:  
[www.ag.gov.au/CrimeAndCorruption/HumanTrafficking/Documents/ForcedMarriageSafetyPlan.pdf](http://www.ag.gov.au/CrimeAndCorruption/HumanTrafficking/Documents/ForcedMarriageSafetyPlan.pdf)
- The Australian Government (Department of Social Services) has developed a family safety pack with information on Australia's laws regarding forced and early marriage.  
<https://www.dss.gov.au/women/publications-articles/reducing-violence/forced-and-early-marriage>
- [Anti-Slavery Australia](http://www.antislavery.org.au/images/stories/5_-_What_is_Forced_Marriage.pdf) 02 9514 9662 Email: [antislavery@uts.edu.au](mailto:antislavery@uts.edu.au)  
[www.antislavery.org.au/images/stories/5 - What is Forced Marriage.pdf](http://www.antislavery.org.au/images/stories/5_-_What_is_Forced_Marriage.pdf)
- [Australian Muslim Women's Centre for Human Rights](http://www.australianmuslimwomen.org.au) 03 9481 3000
- [The Freedom Partnership—Salvation Army](http://www.salvationarmy.org.au) 02 9211 5794  
Email: [endslavery@aue.salvationarmy.org.au](mailto:endslavery@aue.salvationarmy.org.au)  
See also: [www.goodshepvic.org.au/Assets/Files/Right to Refuse final report.pdf](http://www.goodshepvic.org.au/Assets/Files/Right_to_Refuse_final_report.pdf)

## Services for Men

For family and domestic violence behaviour change programs please see page 23, Behaviour Change Interventions.

- The [Men's Domestic Violence Helpline](http://www.mensline.org.au) is a state wide 24 hour service. Information and support is available for men who have experienced family and domestic violence. A telephone based interpreting service is available if required. Call 9223 1199 or free call 1800 000 599
- [MensTime](http://www.mensline.org.au) is an Anglicare WA program designed to assist, empower and educate men on a variety of issues, and develop self-reliance. MensTime offers a counselling service, support and referrals. East Perth 9263 2143 or Joondalup 9301 8500.
- [MensLine Australia](http://www.mensline.org.au) is a dedicated telephone and online support, information and referral service, helping men to deal with relationship problems in a practical and effective way. MensLine can also help young men. Professional counsellors are available 24/7, and the service also offers online support and a forum through the website: [www.mensline.org.au](http://www.mensline.org.au) 1300 78 99 78

- [Mensplace](#) offers counselling services covering a range of topics including anger management, couple issues, relationship breakdown, parenting, domestic violence, anxiety, depression, grief, sexual issues, stress and conflict in various situations, including work related conflicts. Mensplace services are available at the following branches Albany, Bunbury, Fremantle, Mandurah, Midland and West Leederville. To enquire about mensplace services call 6164 0290 [www.mensplace.net.au](http://www.mensplace.net.au)
- [SeparatedDadsWA](#) is a Perth-based service run by Lifeline WA offering advice and self-help resources to support parents to work through their problems and personal concerns. To book an appointment with the Separated Dads call 9261 4451 or email [separateddads@lifelinewa.org.au](mailto:separateddads@lifelinewa.org.au)

## Behaviour Change Programs and Interventions

- [Communicare](#)  
[Communicare Breathing Space](#) offers a behaviour change program to men who have been abusive in their intimate partner relationships. The therapeutic community provides men with approximately three months of accommodation while they undertake a range of group and individual counselling to address their issues. For further information or referral contact Communicare on 9439 5707 or [breathingspace@communicare.org.au](mailto:breathingspace@communicare.org.au)

[The Families without Fear](#) program provides a confidential and supportive environment for people who would like to improve how they interact with their partners and families where there has been violence, control and/or abuse involved. Programs are offered at Communicare's locations in Perth, Armadale or Rockingham. The program is also offered on an individual basis in Kwinana and Geraldton. To access the program, contact Communicare on 9251 5777 or email [familieswithoutfear@communicare.org.au](mailto:familieswithoutfear@communicare.org.au)

- [Family Abuse Integrated Response](#) is a free of charge service run by Relationships Australia WA. This includes a 24-week program for men who have been hurtful and intimidating towards partners and/or children. Programs are run in four locations: Gosnells, Fremantle, West Leederville, and Midland. 6164 0270 [www.relationshipswa.org.au](http://www.relationshipswa.org.au)
- [Centrecare](#) provides a range of individual counselling and group programs, specifically designed for men who are engaging in abusive behaviours but have chosen to explore more respectful ways of relating. [www.centrecare.com.au](http://www.centrecare.com.au) [enquiries@centrecare.com.au](mailto:enquiries@centrecare.com.au)

Perth	9325 6644
Bunbury	9721 5177
Esperance	9083 2600
Joondalup	9300 7300
Kalgoorlie	9080 0333
Midland	9436 0600
Mirrabooka	9440 0400

- [1800 MYLINE](#) is a national service available to help young men and women who are concerned about their own behaviour. Qualified counsellors can provide information and refer young people to services available in their local area. Call 1800 695 463. [www.theline.org.au](http://www.theline.org.au)

## FDV and the workplace

Safe at Home, Safe at Work website: [www.dvandwork.unsw.edu.au/](http://www.dvandwork.unsw.edu.au/)

Australian Human Rights commission fact sheet: Domestic and family violence – a workplace issue, a discrimination issue: <https://www.humanrights.gov.au/our-work/family-and-domestic-violence/publications/fact-sheet-domestic-and-family-violence-workplace>

## Family and Domestic Violence Policy and Strategic Planning

Family and Domestic Violence Unit (Department for Child Protection and Family Support)  
[www.dcp.wa.gov.au/CrisisAndEmergency/FDV/Pages/FamilyandDomesticViolence.aspx](http://www.dcp.wa.gov.au/CrisisAndEmergency/FDV/Pages/FamilyandDomesticViolence.aspx)

Women's Council for Family and Domestic Violence Services (WA)  
9420 7264 [www.womenscouncil.com.au/](http://www.womenscouncil.com.au/)

**Notes:**

