

COMMUNITY SECTOR ROUNDTABLE

MINUTES OF MEETING Tuesday 10 February 2015

Large Executive Conference Room, Level 2
Department for Child Protection and Family Support
189 Royal Street, East Perth

Meeting commenced at 9:30am

1. Welcome and Apologies

The Chair welcomed members to the Community Sector Roundtable meeting.

Present

Ms Cheryl Barnett	Department for Child Protection and Family Support
Mr Ian Carter	AnglicareWA
Ms Irina Cattalini	WACOSS
Mr Steve Glew	Department for Child Protection and Family Support
Mr Basil Hanna	Parkerville Children and Youth Care Inc
Ms Amanda Hunt	Mission Australia
Ms Tricia Murray	Wanslea Family Services Inc
Ms Melissa Perry	Communicare Inc
Mr Ashley Reid	Ngala
Ms Veronica Rodenburg	Yaandina Family Centre Inc

In attendance

Ms Emma White	Department for Child Protection and Family Support
Ms Sandra Flanagan	Department for Child Protection and Family Support
Ms Audrey Lee	Department for Child Protection and Family Support
Ms Julie Dixon	Department for Child Protection and Family Support
Ms Catherine Spini	Centrecare Inc

Apologies

Ms Kay Benham	Department for Child Protection and Family Support
Major Andrew Craib	The Salvation Army
Mr Mick Geaney	MercyCare
Mr David Hogg	Lifestyle Solutions
Mr Tony Pietropiccolo	Centrecare Inc
Ms Dawn Wallam	Yorganop Association Incorporated/SNAICC

2. Minutes of Meeting held 9 December 2014

The minutes from the Community Sector Roundtable meeting held on 9 December 2014 were confirmed as an accurate record of the proceedings.

3. Actions Arising

3.1 National Framework for Protection Australia's Children – Commonwealth consultation

Ms Lee advised that the Federal Government is developing a consultation strategy for the development of the Third Action Plan (2016-2019) of the National Framework for

Protecting Australia's Children. The consultation process will include representatives from both the government and non-government sectors.

CSR members agreed to participate in the consultation process, with representatives from relevant government departments, additional CEOs from the non-government sector and significant Aboriginal representation. It was also suggested that the Alliance and Children's Youth and Family Agencies Association (CYFAA) be included and that regional consultations occur.

It is anticipated that the consultation will occur from March to May 2015, the draft framework prepared by the end of June 2015. This process is being coordinated by the Australian Centre of Child Protection, University of South Australia.

Action: Ms Murray will provide a list of suggested representatives to Ms Lee.

3.2 National Collaboration Framework

This paper was redistributed to members prior to the meeting for their information.

3.3 Similarities and differences between CPCs, FSNs and CfCs

Ms Dixon tabled the paper Child and Parent Centres, Family Support Networks and Communities for Children, prepared as requested at the December 2014 CSR meeting. Members were asked to consider the paper for discussion at the March CSR meeting. A brief discussion ensued on the following points:

- The paper was developed in consultation with the Department of Education.
- The purpose of the paper is to provide a comparison of the programs not to identify gaps in programs/service delivery.
- This paper is a useful tool in gaining a shared understanding of these programs, the differences, how they may integrate and to avoid duplication.
- It was suggested that the paper be discussed and shared with relevant steering groups and agencies.
- The paper will be useful for multiple audiences with varying degrees of understanding.
- It was suggested that the paper clearly identifies:
 - the roles of government and non-government agencies.
 - information on funding sources for each program.
 - clear definitions and consistent language.

Actions:

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| <ul style="list-style-type: none">• Child and Family Centres to be incorporated into the paper and an updated paper to be provided at the March meeting.• Figure 1 be amended to include more detail – Ms Cattalini to provide Ms Dixon with examples/changes.• Ms Dixon to speak to DPC regarding a paper on youth services which may be a useful example regarding format. |
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3.4 Valuing Children

Ms White reiterated the intent of the proposed *Valuing* children campaign, as initiated by Mr Pietropiccolo, and discussed at the December meeting and with the potential to incorporate into Child Protection Week. The next step is to establish a working group to scope, plan and resource the campaign. The Chair, Ms Cattalini, Ms Benham, Mr Reid

and Ms Roddenberg agreed to participate on the working group. The intent is to obtain pro bono support from media and corporate partnerships.

Action: Working group to meet prior to the next CSR meeting.

4. Agenda Items

4.1 Family Support Networks

Ms Dixon provided an overview of the updated Family Support Network website. It was suggested that links to agency websites be incorporated where appropriate.

The Chair queried the timeline for the budget process and future implementation for family support networks across Western Australia and how CSR can be involved.

It was advised that FSNs have formally been included within the budget process. There is a meeting on Thursday with the Department of Treasury and KPMG regarding FSNs with a focus on the cost benefit analysis.

The Chair advised of the concern that several alliance partners with the Murchison FSN are engaging with the FSNs by attending meetings but not referring clients. They have claimed that this is meeting the contractual requirement with CPFS. It is concerning that the language in the contract is being interpreted and used in this way. While this is not the norm, this will be checked by CPFS and new language considered for future contracts. While it is important to be mindful of the terminology, it cannot be used as an excuse for non-compliance.

Action:

- Ms Dixon to incorporate agency website links on the FSN website.

4.2 Macro issues impacting the out of home care system

The Chair noted that the *Out-of-Home Care, Strategic Directions in Western Australia, Discussion Paper, 2015-2020* had been circulated seeking submissions/feedback. The Chair thanked the Department for their collaboration on this important strategy.

Ms White advised there have already been 40 responses. The Ministerial Advisory Council on Child Protection (MACCP) is hosting a forum with consumer representatives. Aboriginal stakeholders attended a forum yesterday, Chaired by Ms Mandy Gadsdon (CPFS) providing valuable feedback.

It was suggested that Ms Gadsdon be invited to discuss Aboriginal children and families in relation to child protection and out of home care with CSR in the near future.

Action - Ms Gadsdon to be invited to CSR to provide an update on the forum.

4.3 Integration of Youth Services

Ms Dixon noted that the At Risk Youth Strategy had been circulated to members out of session for their consideration and feedback.

Ms White provided an update on the At Risk Youth Partnership Forum working group. Organisations put forward examples of where collaboration and engagement had a direct link to service design and outcomes. The next stage has been a shortlisting process and three workshops this month to look at the characteristics and principles that were deemed successful. The Partnership Forum has partnered with YACWA and Save the Children for

the consultation aspect regarding the leadership group for Youth Week. Workshop for service providers is scheduled for 24 February 2015.

Action: Members to provide feedback on the *At Risk Youth Strategy* by COB 27 February 2015.

4.4 Self-directed service design

NIL

5. Other Business

5.1 Hear Me App

The Chair distributed pamphlets and provided an overview of the new App. The App is available to all children, parents and families. The phone number is restricted to use within Western Australia at present, currently averaging approximately 30 calls per week. Parkerville has applied for a grant to extend operating ours. It was requested that this information on the App be circulated broadly. Members to contact the Chair for additional copies of the pamphlets.

5.2 Independent Assessors

Mr Glew reported that Independent Assessors are now underway in Secure Care, with the view to extending to residential care in both the government and non-government sectors. Information on this will be circulated to all relevant CEOs in the near future.

5.3 CSR Quarterly Statistical Report

This paper was distributed for members noting..

6. Next Meeting

The Chair thanked members for their attendance and the meeting was declared closed at 11:25am. The next CSR meeting will be held on Tuesday 10 March 2015.