



# Residential Care Officer

## Accommodation and Care Services: Our vision

“To create a safe, caring and nurturing environment for all children and staff; which values diversity and strives to meet the developmental, emotional and cultural needs of each child/young person.”

## About Accommodation and Care Services

Residential Care Officers play an integral role in the Accommodation and Care Services Directorate, creating and maintaining a safe and caring environment for children in care. The Accommodation and Care Services Directorate ensures the effective and efficient delivery of accommodation services to vulnerable children and young people.

## As a Residential Care Officer

- You will develop and maintain a safe, supportive and home-like environment where children can develop intellectually and emotionally.
- You will build relationships and rapport with children in care while teaching them skills and engaging them in a range of educational and recreational activities.
- You will engage with children and young people who present a range of complex behaviours, who often have difficulties forming lasting relationships.
- You will form part of a committed team delivering therapeutic care to four children residing in houses in the community.
- You will be supported in your role through comprehensive training and development, specific to our Residential Care Services.

## Qualification requirements

Certificate III and/or IV in Child Youth and Family Intervention (Residential and Out-of-Home Care or Child Protection) or approved equivalent. Extensive proven experience in working with or caring for children and young people who present with challenging or complex behaviours will also be highly regarded.

“We don't only change these children's lives, they change our lives and sometimes you don't see it until much later. We don't just give to them, they give back to us.”

“We become part of their extended family, which is pretty special. It's really powerful!”

Danny, Karen,  
Jakara, Julia  
and Karan

Residential Care Services



# Residential care homes

Residential care facilities provide a safe, secure living environment for children in care. Staff work collaboratively with other agencies, organisations and families to achieve positive outcomes for these children.

## Metropolitan

There are a number of houses located in the metropolitan area where therapeutic care is delivered to children and young people in care.

The houses are staffed by Residential Care Officers, Senior Residential Care Officers and Managers who are dedicated and passionate about child protection.

## Regional

Children in care in regional or remote Western Australia are provided therapeutic care in a variety of homes and hostels of varying sizes.



For further information about careers with the Department for Child Protection and Family Support, visit [www.childprotection.wa.gov.au](http://www.childprotection.wa.gov.au) or telephone (08) 9249 0100 (Residential Care Administration).