Better Care, Better Services

STANDARDS FOR CHILDREN AND YOUNG PEOPLE IN PROTECTION AND CARE

Standard 1  Assessing the wellbeing of the child
The Department for Child Protection has a process of clarifying information to determine if a child or young person’s wellbeing needs to be safeguarded or promoted.

Standard 2  Protection and safety of children and young people
The Department for Child Protection investigates issues of concern relating to the protection and safety of children and young people and takes protective action where required.

Standard 3  Safety for children and young people in care
Children and young people have safe relationships and living arrangements.

Standard 4  Responding to the needs of children, young people and families
Services effectively respond to the needs of the children and young people in their care.

Standard 5  Planning with children, young people, their families and carers
Children, young people and families participate in the planning and decision-making for matters that impact on their lives and future.

Standard 6  Children and young people in placement
Children and young people are raised in stable and secure environments where their social, emotional, psychological and developmental needs are met.

Standard 7  Accountability and governance
Services are diligent and accountable.

Standard 8  Carers and staff recruitment, training, assessment and support
Children and young people receive a quality service delivered by well trained and supported carers and staff.

Standard 9  Complaints and disputes
Children, young people and families are free to raise and have resolved any complaints or disputes with regard to the service provider.

1 Standards 1 and 2 apply exclusively to the protection and safety functions of the Department for Child Protection.