



Contact numbers

Metropolitan

Central Intake Team 1800 273 889 or
email cpduty@cpfs.wa.gov.au

Country/Regional Contact Numbers

West Kimberley	9192 1317
East Kimberley	9168 0333
Pilbara	9160 2400
Murchison	9965 9500
Goldfields	9022 0700
Wheatbelt	9621 0400
Peel	9583 6688
South West	9772 5000
Great Southern	9841 0777

Parent Support

A service to help parents become
more effective in managing their
child's behaviour

Information for referrers



What is Parent Support?

The Parent Support service works with hard-to-reach parents of school aged children up to 18 years of age who are involved in:

- antisocial behaviour;
- criminal activity; and/or
- truancy (only if in combination with either of the above).

Parent Support is targeted at parents who find it hard to ask for help, or who may have had trouble working with other services.

What will Parent Support do?

A Child Protection Worker will work with parents in the home for up to six months to help them appropriately and safely manage their child's behaviour.

This may include:

- working with parents to improve their relationship with their child;
- supporting parents to increase their parenting skills and confidence;
- providing ideas of new ways for parents to communicate with their child;
- helping parents to learn new discipline techniques; and
- working with the child (if appropriate) to ensure that they behave appropriately and attend school regularly.

The Child Protection Worker will work with parents to develop a Responsible Parenting Agreement outlining roles and responsibilities of parents, Parent Support, and where appropriate, other agencies involved.

Parent Support will work collaboratively with agencies such as Corrective Services, Education and Western Australia Police, offering a coordinated service response to families.

How to make a referral to Parent Support

Contact the Department of Communities' Central Intake Team or Regional Child Safety Team to make a referral to the Parent Support program, or for more information.

Parent Support is not a crisis service and Child Protection Workers are only available during normal office hours (8:30am to 4:30pm Monday to Friday).

