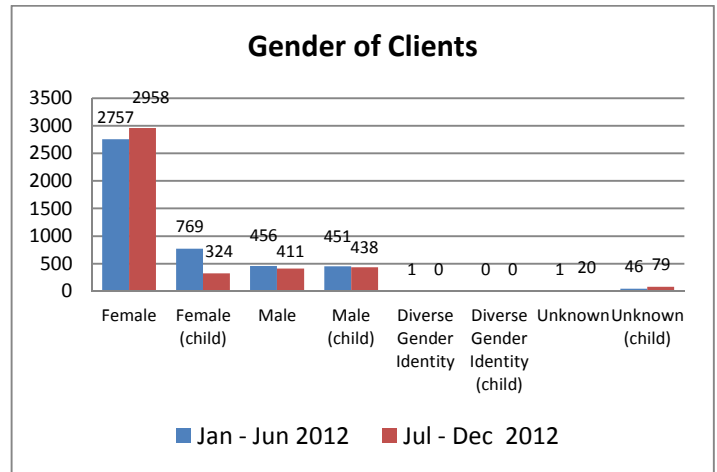


# NON GOVERNMENT POLICY AND FUNDING SUMMARY OF SERVICES REPORT

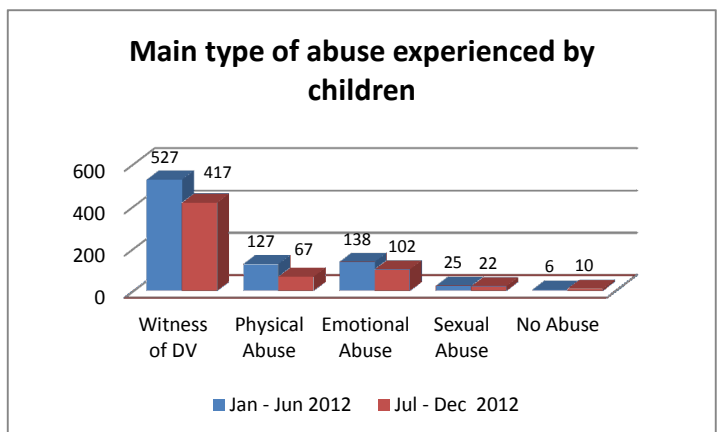
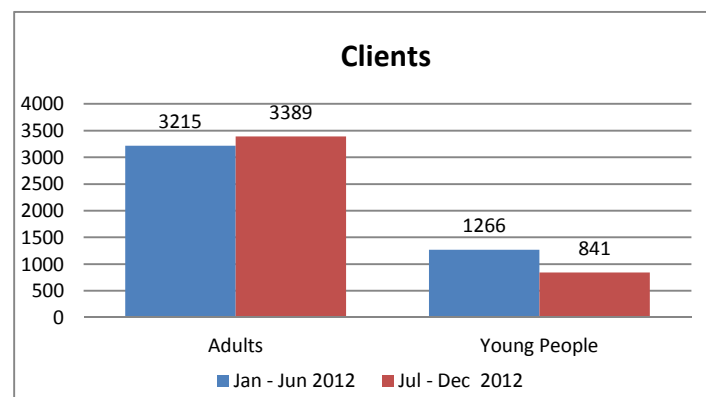
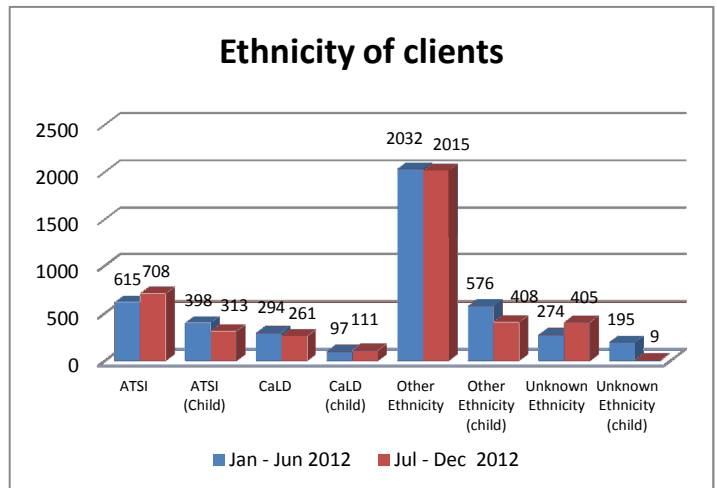
## FAMILY & DOMESTIC VIOLENCE COUNSELLING SERVICES JULY TO DECEMBER 2012

**Family and Domestic Violence Counselling Services** assist adults, young people and children to find solutions to both practical and personal problems that have arisen where family and domestic violence has occurred or is likely to occur. Services recognise the importance of the safety and wellbeing of women and children. Country services are located in the Goldfields (3), Great Southern (3), Murchison (2), Peel (1), Pilbara (3), South West (1), and Wheatbelt (1) Districts. Metro services are located in the Armadale (1), Joondalup (1), Metrowide (4), Midland (1) and Rockingham (1) Districts.

| REPORTING PERIOD                                       | Jan – Jun 2012                    | Jul - Dec 2012                  |
|--|-----------------------------------|---------------------------------|
| <b>Number of funded services</b>                       | <b>22</b>                         | <b>22</b>                       |
| Number of service with unavailable data <sup>a</sup>   | 1                                 | 1                               |
| Total Financial Year Funding                           | <sup>2011/12</sup><br>\$4,077,707 | <sup>2012/13</sup><br>4,251,009 |
| Number of one-off contacts <sup>b</sup>                | 4,032                             | 2,956                           |
| Number of DCP referrals                                | 390                               | 388                             |
| Total number of cases <sup>c</sup> worked on           | 4,153                             | 3,446                           |
| Total number of group <sup>d</sup> clients             | 708                               | 601                             |
| Number of clients (adults & young people) <sup>e</sup> | 4,481                             | 4,230                           |



| Services Provided  | Jan – Jun 2012         | Jul – Dec 2012         |
|--|------------------------|------------------------|
| Assessment   | 2,758 (11.2%)          | 2,704 (10.5%)          |
| Formal counselling   | 2,725 (11.0%)          | 1,893 (7.3%)           |
| Information only   | 2,643 (10.7%)          | 3,725 (14.4%)          |
| Safety planning  | 2,335 (9.5%)           | 2,500 (9.7%)           |
| Support planning/case management   | 2,178 (8.8%)           | 2,192 (8.5%)           |
| Informal counseling  | 2,149 (8.7%)           | 2,186 (8.5%)           |
| Advocacy   | 1,755 (7.1%)           | 2,727 (10.6%)          |
| Other  | 1,597 (6.5%)           | 1,750 (6.8%)           |
| Assistance to access services  | 1,295 (5.3%)           | 1,290 (5.0%)           |
| Referral   | 1,233 (5.0%)           | 1,272 (4.9%)           |
| Outreach   | 1,119 (4.5%)           | 692 (2.7%)             |
| Court support  | 909 (3.7%)             | 1,017 (3.9%)           |
| Linkages and coordination with local domestic violence services          | 747 (3.0%)             | 885 (3.4%)             |
| Assisting parents or caregivers to link children to appropriate services | 371 (1.5%)             | 235 (0.9%)             |
| Assistance to find accommodation   | 367 (1.5%)             | 349 (1.4%)             |
| Support and/or activities for children                                   | 366 (1.5%)             | 349 (1.4%)             |
| Family healing   | 117 (0.5%)             | 47 (0.2%)              |
| <b>Total</b>   | <b>24,664 (100.0%)</b> | <b>25,813 (100.0%)</b> |



<sup>a</sup> Jan-Jun 2012 period 1 service did not provide data. Jul-Dec 2012 period 1 service (now ceased) did not provide data.

<sup>b</sup> A **contact** refers to casual or one-off assistance provided to a client. Data is collected for this item over a 2 week sample period.

<sup>c</sup> A **case** refers to ongoing assistance provided to a client. The support/assistance from a service provider generally entails one hour or more of a worker's time either with the client directly or on behalf of that client.

<sup>d</sup> **Groups** refer to all activities focussing on developing skills. These groups may be educational, therapeutic or recreational.

<sup>e</sup> Total number of clients counts both adults and young people that have ongoing significant interaction with the service. Individuals may be from a case and/or groups but excludes one off contacts.

Sources: Progress Reports & Contract Information Management System (CIMS), Jan – Jun 2012 (10 January 2013) Jul – Dec 2012 (29 May 2013)