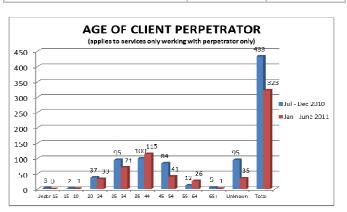
NON GOVERNMENT POLICY AND FUNDING SUMMARY OF SERVICES REPORT

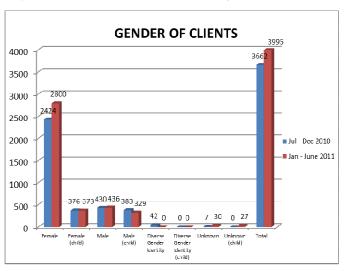
FAMILY & DOMESTIC VIOLENCE COUNSELLING SERVICES JANUARY TO JUNE 2011

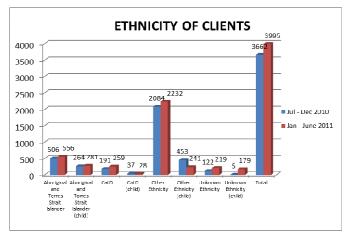
Family and Domestic Violence Counselling Services assist adults, young people and children to find solutions to both practical and personal problems that have arisen where family and domestic violence has occurred or is likely to occur. Services recognise the importance of the safety and wellbeing of women and children. Country services are located in the Goldfields (3), Great Southern (3), Murchison (2), Peel (1), Pilbara (3), South West (1), and Wheatbelt (1) Districts. Metro services are located in the Armadale (1), Joondalup (1), Metrowide (4), Midland (1) and Rockingham (1) Districts.

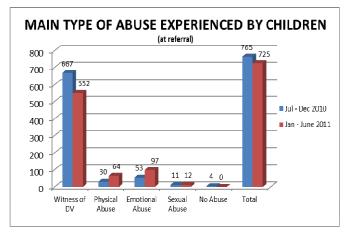
REPORTING PERIOD	Jul – Dec 2010	Jan – June 2011
Number of funded services	22	22
Number of service with unavailable data	0	0
Total Financial Year Funding	^{2010/11} \$3,409,455	^{2010/11} \$3,409,455
Number of one-off contacts ^a	3662	2855
Number of DCP referrals	385	409
Total number of cases ^b worked on	2511	3317
Total number of group ^c consumers	626	500
Number of clients (adults & young people) ^d	3662	3995

Services Provided	Number	
	Jul-Dec 2010	Jan – June 2011
Assessment	2605 (14.3%)	2383 (10.7%)
Formal counselling	2292 (12.6%)	2105 (9.4%)
Safety planning	2378 (13.0%)	2615 (11.7%)
Advocacy	1163 (6.4%)	2202 (9.9%)
Support planning/case management	1818 (10.0%)	2269 (10.2%)
Information only	1536 (8.4%)	1881 (8.4%)
Linkages and coordination with local domestic violence services	660 (3.6%)	589 (2.6%)
Informal counselling	1247 (6.8%)	2083 (9.3%)
Assistance to access services	1033 (5.7%)	1165 (5.2%)
Outreach	440 (2.4%)	565 (2.5%)
Assisting parents or caregivers to link children to appropriate services	463 (2.5%)	617(2.8%)
Other	467 (2.6%)	541 (2.4%)
Support and/or activities for children	176 (1.0%)	586 (2.6%)
Court support	444 (2.4%)	885 (4.0%)
Assistance to find accommodation	200 (1.1%)	321 (1.4%)
Referral	1268 (6.9%)	1399 (6.3%)
Family healing	72 (0.4%)	147 (0.7%)
Total	18,262 (100%)	22,353 (100%)









^a A **contact** refers to casual or one-off assistance provided to a consumer.

^b A case refers to ongoing assistance provided to a consumer. The support/assistance from a service provider generally entails one hour or more of a worker's time either with the consumer directly or on behalf of that consumer.

^c **Groups** refer to all activities focussing on developing skills. These groups may be educational, therapeutic or recreational.

^d Total number of clients counts both adults and young people that have <u>ongoing significant interaction</u> with the service. Individuals may be from a case and/or groups but excludes one off contacts. Sources: Progress Reports & Contract Information Management System (CIMS), Jul – Dec 2010 (14 September 2011). Jan – June 2011 (15 January 2012)