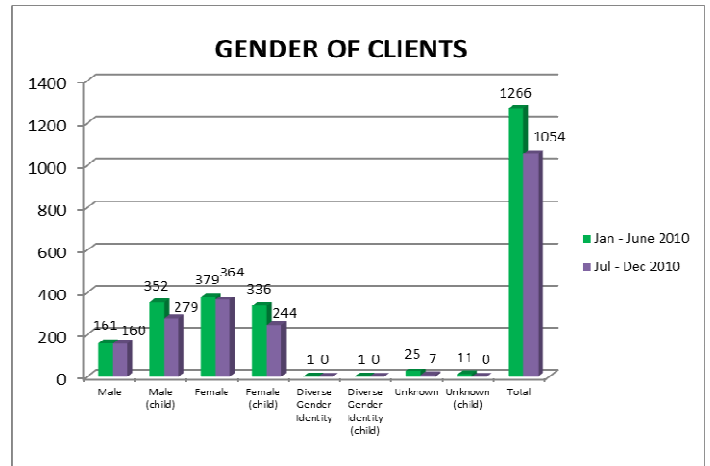


NON GOVERNMENT POLICY AND FUNDING SUMMARY OF SERVICES REPORT

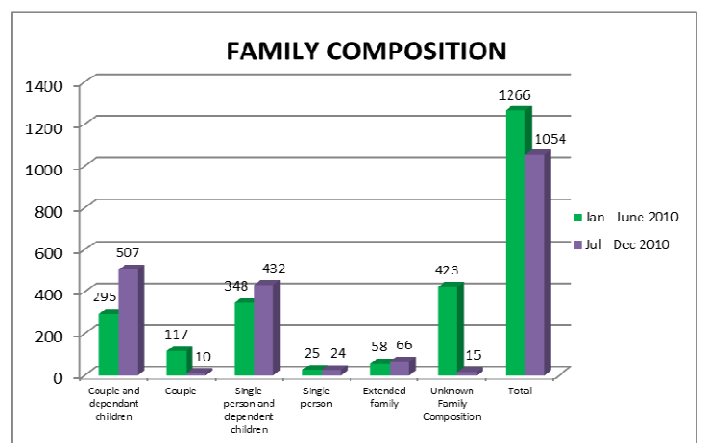
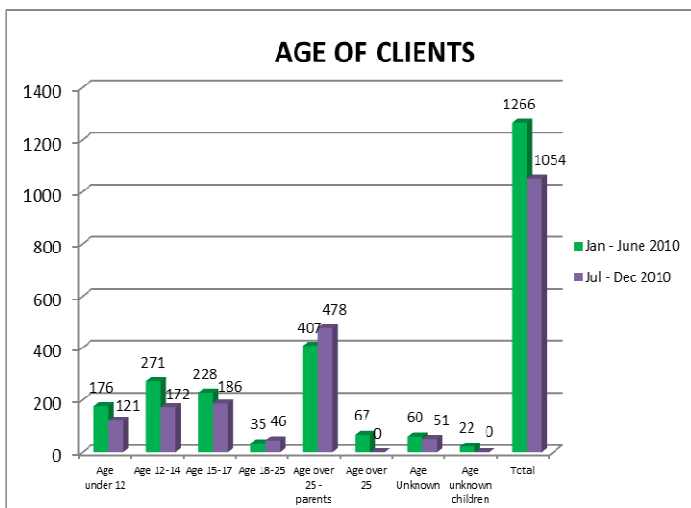
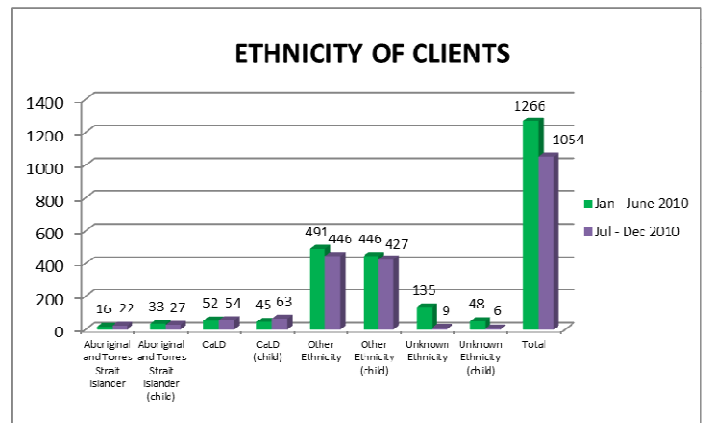
YOUTH COUNSELLING (STATE) – JULY TO DECEMBER 2010

Youth Counselling services provide a short term counselling/mediation service for young people at risk between the ages of 12 to 18 years and their families. The services work with young people and their families to resolve parent/adolescent conflict, providing early intervention strategies to prevent risk escalating and divert young people away from high risk situations that may impact on their safety. The services also assist young people to improve relationships and remain connected with family, peers, school and their community. These services are located one each in the Armadale, Cannington, Joondalup, Midland, Mirrabooka, Perth and Rockingham Districts.

REPORTING PERIOD	Jan – Jun 2010	Jul – Dec 2010
Number of funded services	7	7
Number of service with unavailable data	0	0
Total Financial Year Funding	2009/10 \$649,014	2010/11 \$674,650
Number of one off contacts ^a	94	21
Number of DCP referrals	16	17
Total number of cases ^b worked on	657	572
Total number of group ^c consumers	569	769
Total number of clients ^d	1266	1054



Services Provided	Instances	
	Jan-Jun 2010	Jul-Dec 2010
Counselling	1144 (90.6%)	1016 (85.9%)
Assessment Interviews	32 (2.5%)	31 (2.6%)
Consumer Information	36 (2.8%)	36 (3%)
Individual Advocacy	19 (1.5%)	28 (2.4%)
Other	33 (2.6%)	72 (6.1%)
Total	1,264 (100%)	1,183 (100%)



^a A **contact** refers to casual or one-off assistance provided to a consumer.

^b A **case** refers to ongoing assistance provided to a consumer. The support/assistance from a service provider generally entails one hour or more of a worker's time either with the consumer directly or on behalf of that consumer.

^c **Groups** refer to all activities focussing on developing skills. These groups may be educational, therapeutic or recreational.

^d Total number of clients counts both parents and young people that have ongoing significant interaction with the service. Individuals may be from a case and/or groups but excludes one off contacts.

Sources: Progress Reports & Contract Information Management System (CIMS), Jan – June 2010 (April 2011) Jul – Dec 2010 (15 September 2011).